

Older Adult Guide



Table of Contents

[Active Older Adult](#)

[Acute In-Home & Community Care Services](#)

[Agencies on Aging](#)

[Aging in Place](#)

[Driving & Transportation](#)

[Government Financial Support](#)

[Housing Options for Older Adults](#)

[Living a Healthy Life with Chronic Conditions](#)

[Protections for Vulnerable Older Adults](#)

[Older Adult Mental Health & Social Isolation](#)

[Caregiver Supports](#)

Active Older Adult

Social, spiritual and educational community activities, events, programs and learning opportunities.

Wesley Seniors Outreach Program

Phone:

Work: [905-528-5629](tel:905-528-5629) x301

Contact:

Email: newcomer.services@wesley.ca

Web: <https://wesley.ca/services/newcomers-to-canada/se...>

Address: 467 Main St E, Hamilton, ON L8N 1K1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Older adults who are socially isolated or at risk.

How to apply: Contact for information.

Assists isolated, low income, and vulnerable seniors age 55 and older with making social connections and maintaining independence through various activities and community referrals. Outreach programs include one on one case management, and social and recreational activities. Programs are run in various locations in the greater Hamilton area.

Falls Prevention Classes

Phone:

Work: [905-692-4465](tel:905-692-4465)

Contact:

Email: info@ableliving.org

Web: <https://ableliving.org/programs/>

Address: 565 Sanatorium Rd, Hamilton, ON L9C 7N4, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all, with a focus on older adults.

How to apply: Contact for information.

A free exercise program designed to help seniors stay healthy, safe and strong and promote improved balance, improved strength with prevention of muscle loss, maintenance of strong bones, and increased overall independence. Offered in various locations throughout the Greater Hamilton Area.

Victorian Order of Nurses SMART Exercise and Fall Prevention Classes

Phone:

Work: [905-529-0700](tel:905-529-0700) x2282

Contact:

Email:

Web: <https://von.ca/en/von-care/smart-exercise-and-fal...>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours: Contact for locations and hours.

Cost: None

Who can access this service: Ages 55 years and older. All eligible members of the public are welcome but must have own transportation and be able to participate in a group setting.

How to apply: Contact for information.

SMART (Seniors Maintaining Active Roles Together) exercise and fall prevention classes help improve strength, balance, and heart health while reducing both social isolation and hospital visits relating to falls. Classes are available in the community, at retirement homes, or via Zoom.

Gentle Exercise Classes - Group exercise for senior adults (55+) who wish to improve their strength, balance and flexibility regardless of physical ability. **Falls Prevention** - The program aims to educate individuals on falls risk factors and falls prevention strategies. Classes are taught in a group setting and run twice a week for 12 weeks. Each class includes 15 minutes of education followed by 35 minutes of exercise.

Alzheimer Society Sit to Be Fit Classes

Phone:

Toll-Free Number: [1-800-565-4614](tel:1-800-565-4614) x102

Contact:

Email: help@alzda.ca

Web: <https://alzda.ca/program-calendars/>

Address:

Hours: See website for locations and schedule.

Cost: None

Who can access this service: Open to all, with a focus on older adults.

How to apply: Contact for information or to register.

A free, low impact exercise program designed to help seniors stay healthy, safe, and strong, and promote improved balance, improved strength with prevention of muscle loss, maintenance of strong bones, and increased overall independence. This program is offered at various locations around Hamilton, see website for locations and schedule.

Falls Prevention and Exercise Classes, St. Joseph's Healthcare Hamilton

Phone:

Work: [905-522-1155](tel:905-522-1155) x39380

Contact:

Email: kgrzelak@stjosham.on.ca

Web:

Address: 2757 King St E, Hamilton, ON L8G 5E4, Canada

Hours: Hours vary by location, contact site for details.

Cost: None

Who can access this service: Open to all, with a focus on older adults.

How to apply: Contact for information.

A free exercise program designed to help seniors stay healthy, safe and strong and promote improved balance, improved strength with prevention of muscle loss, maintenance of strong bones and increased overall independence. **Falls Prevention** A 12-week, group-based program to reduce the incidence of falls and falls related injuries. Programs are taught by a regulated health care provider. **General Exercise Programs** Chair-based exercises to improve strength, flexibility, and balance. This program is suitable for all levels of fitness. Programs are taught by non-regulated health professionals such as a physiotherapy/ occupational therapy assistant or instructors certified in senior's fitness.

Falls Prevention and Exercise Classes

Phone:

Work: [905-523-1184](tel:905-523-1184)

Contact:

Email:

Web: <https://www.compassch.org/programs-services/client...>

Address: 438 Hughson St N, Hamilton, ON L8L 4N5, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all, with a focus on older adults.

How to apply: Contact for information.

A series of free exercise programs designed to help seniors stay healthy, safe, and strong, and promote improved balance and increased overall independence. Programs include:

- Finding Your Balance - teaches how to prevent falls and participate in exercise to stay balanced
- Sit and Fit - improve balance, posture, strength, and overall health

Theatre Ancaster Adult Programs

Phone:

Work: [905-304-7469](tel:905-304-7469)

Contact:

Email: info@theatreancaster.com

Web: <https://theatreancaster.com/adults/>

Address:

Hours: Contact for information.

Cost: Program fees vary, contact for details

Who can access this service: Open to all

How to apply: Contact for information.

Theatre Ancaster provides opportunities for adults from beyond high-school age to engage in both musical and non-musical programs.

Ancaster Over 60 Euchre Club Meetings

Phone:

Work: [905-648-3504](tel:905-648-3504)

Contact: Karin Polap, President

Email:

Web:

Address: 310 Wilson St E, Ancaster, ON L9G 2B8, Canada

Hours:

Cost: Admission Membership \$5 and weekly admission \$2

Who can access this service:

How to apply: No application required.

Seniors' social club that meet weekly for euchre games.

Freelton Strabane Euchre Club

Phone:

Work: [905-659-3380](tel:905-659-3380)

Contact:

Email:

Web: <https://www.freeltonstrabaneuc.ca/ministries-and-...>

Address: 1565 Brock Rd, Hamilton, ON L9H 5E4, Canada

Hours:

Cost: Admission \$2 per person

Who can access this service: Open to all.

How to apply: No application required.

Seniors' group that meets regularly at Freelton Strabane United Church to play euchre.

Euchre and Lunch

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact: Carole Taylor, Program Coordinator

Email: info@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/euchre/>

Address:

Hours: Third Wednesday monthly (except June, July, August, December)

Cost: Service \$8 per person

Who can access this service: Open to all.

How to apply: Drop-in, no registration required.

Enjoy a light lunch and a game of euchre at Case United Church (6180 White Church Road).

Curling Leagues, Hamilton Victoria Curling Club

Phone:

Work: [905-528-6331](tel:905-528-6331)

Contact:

Email: curling@hamiltonvictoriacurlingclub.com

Web: <https://hamiltonvictoriacurlingclub.com/>

Address: 568 King St E, Hamilton, ON L8N 1E2, Canada

Hours: Contact for information.

Cost: Membership fees vary, contact for details

Who can access this service:

How to apply: Contact for information.

Curling Club offering leagues for all ages and skill levels.

Hamilton Wentworth 55+ Games

Phone:

Work: [905-546-2999](tel:905-546-2999)

Contact:

Email: district22hamiltonwentworth@gmail.com

Web: <https://district22.osga55plus.ca/>

Address: 622 Alberton Rd S, Alberton, ON L0R 1R0, Canada

Hours: Contact for information.

Cost: Membership Annual membership fee.

Who can access this service: Open to all 55+ years of age.

How to apply: Contact for information.

Organizes Olympic-style tournaments for seniors to increase social interaction, physical fitness, and mental well-being. Wide selection of events are available for participation.

Club de l'Age d'Or Notre-Dame

Phone:

Work: [289-439-8842](tel:289-439-8842)

Contact:

Email:

Web: <http://www.paroissenotredame.com/>

Address: 243 Cumberland Ave, Hamilton, ON L8M 1Z9, Canada

Hours:

Cost: Membership fees vary, contact for details

Who can access this service: Open to all ages 50 and older.

How to apply: Contact for information.

A seniors' club for the French community in Hamilton. Includes activities and a soup lunch.

Dundas 55 Plus Group Programs

Phone:

Contact:

Email: dundas55plusgroup@gmail.com

Web: <https://dundas55plus.com/>

Address: 10 Market St S, Dundas, ON L9H 1V6, Canada

Hours: See website for schedule.

Cost: Program \$30 for 10 weekly sessions

Who can access this service: Open to anyone 55 years of age and older.

How to apply: Contact for information.

Programs offered by a volunteer group dedicated to encouraging adults over 55 in Dundas to participate in programs that promote and enrich active lifestyles. Classes are offered seasonally (spring, fall, and winter) and include activities such as a variety of exercise classes, ukulele, choir, dancing lessons, and more. Local events of interest are also promoted.

Gruppo Dell'amicizia

Phone:

Contact:

Email: gruppoamicizia@yahoo.it

Web:

Address: 165 Prospect St N, Hamilton, ON L8L 6X7, Canada

Hours: Hours vary, contact for details

Cost: None

Who can access this service: Italian older adults.

How to apply: No application required.

Italian speaking seniors meet for prayers, activities, coffee and cookies. Annual summer picnic in July and a dinner event during the spring or summer.

Social Club, Red Hat Society

Phone:

Toll-Free Number: [1-866-386-2850](tel:1-866-386-2850)

Contact:

Email: info@redhatsociety.com

Web: <http://www.redhatsociety.com/>

Address:

Hours: Contact for information.

Cost: Membership fees vary, contact for details

Who can access this service: Open to all women.

How to apply: Apply through website, or call for more information.

A social club for women from all walks of life, promoting fun and friendship with like-minded women. Women over the age of 50 wear Red Hats and purple clothing, while women under 50 wear Pink Hats and lavender clothing.

Seniors in Motion (S.I.M) Gym

Phone:

Work: [905-627-3541](tel:905-627-3541) x2109

Contact:

Email: s.i.mgym@sjv.on.ca

Web: <https://sjv.on.ca/community-services/sim-gym/>

Address: 56 Governors Rd, Dundas, ON L9H 5G7, Canada

Hours: Program hours vary, contact for details.

Cost: Service \$35 monthly pass; \$25 10-class pass; \$2.50 Drop-In class

Who can access this service: Open to anyone in the community ages 55 and older.

How to apply: Contact or drop-in to complete initial assessment and join

Offers a variety of weekly fitness classes and exercise equipment for older adults. New members meet with a personal trainer to set fitness goals and learn to use equipment safely. Class schedule is available online. Classes include:

- Dance Fitness
- Falls Prevention
- Gentle Strength
- Sit and Be Fit
- Spin
- Strength
- Tai Chi Fitness
- Yoga

Shalom Village Fitness Club

Phone:

Work: [905-529-1613](tel:905-529-1613) x220

Contact:

Email: info@shalomvillage.ca

Web: <https://www.shalomvillage.ca/services/community-a...>

Address: 70 Macklin St N, Hamilton, ON L8S 3S1, Canada

Hours: Closed 12 noon-12:30pm for lunch.

Cost: Membership \$40/month, paid every four months, Initial assessment cost is \$25

Who can access this service: Shalom Village residents, and all Hamilton area seniors over 65 years old.

How to apply: Written doctor's consent is required. Contact to book an initial intake appointment.

Fitness centre for older adults, with individualized programs designed to meet client's goals.

Equipment includes:

- Keiser-strength training equipment (chest press, lat pull-down, leg press, military press, calf strengthening, triceps press, biceps curl, lower back strengthening, leg extensions, leg curls, upper back strengthening machines)
- Cardiovascular exercise (Nusteps, recumbent bikes, upright bikes, an arm cycle ergometer, treadmills)
- NeuroGym equipment (sit-to-stand trainer, bungee walker, pendulum stepper)
- Free weights, bands and tubes, exercise classes for various levels of mobility

Home Library Service

Phone:

Work: [905-546-3200](tel:905-546-3200) x3222

Contact:

Email: hls@hpl.ca

Web: <https://hpl.ca/Home-Library-Service>

Address: 55 York Blvd, Hamilton, ON L8R 3K1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to Hamilton residents who are homebound or institutionalized for three months or longer because of age, illness, frailty, or caregiver responsibilities.

How to apply: Online application form may be submitted by a family member, friend, or caregiver on behalf of an individual. Canada Post offers a Delivery Accommodation Program to help return packages to the library. Please call Canada Post at 1-844-454-3009 for more information.

Provides library material to Hamilton residents who cannot access Hamilton Public Library services on their own. Library staff select material based on individual's needs and interests. Items are mailed directly to the individual each month. No late fines will be charged for overdue material. Library material may be returned in any of the following ways:

- Postage-paid return envelope (included with each mailing)
- Items can be returned on member's behalf to any library branch
- Library drop boxes are accessible 24/7

Glanbrook Community Services Fitness and Exercise Programs

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact: Carole Taylor, Program Coordinator

Email: carole@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/services/ge...>

Address: 4300 Binbrook Rd, Binbrook, ON L0R 1C0, Canada

Hours:

Cost: Program fees vary, contact for details

Who can access this service: Seniors and adults looking to maintain health.

How to apply: Contact for information.

Offers exercise classes for older adults. Classes offered to suit a range of physical abilities.

- Active Fit: moving exercise program for active seniors who wish to improve cardiovascular rhythm and hand-eye coordination
- Gentle Fit: adapted exercises for older adults who need a slower more gentle pace
- Strength and Stretch: seated/standing class including warm up, progressive muscle conditioning/strength training using light resistant bands/weights and ending with a top to bottom stretch

Ladies Auxiliary, Royal Canadian Legion

Phone:

Contact:

Email:

Web: <https://www.legion.ca/communities-youth/ladies-au...>

Address:

Hours: Contact for information.

Cost: Membership fees vary, contact for details

Who can access this service: Open to women ages 19 and older.

How to apply: Contact local Legion Branch for more information.

Women's group that supports the Legion and its members, as well as community groups. Also engages in social activities such as luncheons, euchre tournaments, and more.

Seniors Club, Royal Hamilton Light Infantry Veterans

Phone:

Work: [905-545-4611](tel:905-545-4611)

Contact: Lynda Murdoch Furchner, President

Email: rhliveterans@cogeco.net

Web: <https://rhli.ca/regimental-family/>

Address: 1353 Barton St E, Hamilton, ON L8H 2W2, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all.

How to apply: Contact for information.

A club open to those affiliated with the Royal Hamilton Light Infantry regimental family, as well as all members of the community. Activities offered include euchre, darts, cribbage, bingo, snooker, dances, tribute shows, crafting classes, and more.

Falls Prevention Safety at Home, St. Joseph's Home Care

Phone:

Work: [905-522-6887](tel:905-522-6887) x2237

Toll-Free Number: [1-800-463-6612](tel:1-800-463-6612)

Contact: Shamiso Matinyarare, Safety at Home Coordinator

Email: smatinyarare@stjhc.ca

Web: <https://www.stjosephshomecare.ca/client-services/...>

Address:

Hours:

Cost: None

Who can access this service: Open to all age 55 and older.

How to apply: Referral from health care providers, caregivers, or family members, or self-referral. Contact for details.

Provides home assessments and recommendations at no cost to help seniors remain safe and independent in their homes, and falls prevention education program to both seniors and caregivers.

Safety at Home services include:

- free home assessments
- referrals for installation of assistive devices, minor home repairs, and modifications
- subsidies for assistive devices (such as grab bars) and coordination of installation for those who qualify
- fall prevention education
- community and professional presentations

Social Club, Order of Sons of Italy of Canada

Phone:

Contact:

Email: sonsofitalyhamilton@gmail.com

Web: <https://www.sonsofitalyhamilton.org/>

Address: 499 King St E, Hamilton, ON L8N 1C9, Canada

Hours: Hours vary, contact for details.

Cost: Membership \$75 per year

Who can access this service: There are three membership tiers. Full members must be of Italian descent by blood or marriage. Anyone is permitted a social membership. All members must be 18 years of age or older.

How to apply: Fill out the online application form to apply for membership.

A fraternal organization of Canadians of Italian heritage with activities focused on service, charity, heritage, and community involvement. Offers social activities and committees for members such as wine tasting, choir, FC soccer club, cooking groups, and charity golf and bowling clubs.

Senior Support, Hamilton Jewish Family Services

Phone:

Work: [905-627-9922](tel:905-627-9922) x23

Contact:

Email: info@hamiltonjfs.ca

Web: <https://hamiltonjfs.ca/senior-support/>

Address: 30 King St E, Dundas, ON L9H 1B8, Canada

Hours: Hours vary by program, contact for details.

Cost: None

Who can access this service: Adults aged 55 years and older.

How to apply: Contact for information.

Offers a variety of supports and services for older adults, including:

- Adult Day Program: One-on-one opportunities to work with staff, skill development, and social interaction. A primary focus of this Day Program is to provide social inclusion opportunities.
- Education: Includes courses, groups, and workshops on topics including positive aging, long-term care access, estate tax, technology usage, and more.
- Social opportunities: Kibitz Corner, games, coffee and chat, and more.
- Seniors Counselling: Drop-in counselling with a Social Worker.

Print Disability Library Services, Centre for Equitable Library Access

Phone:

Toll-Free Number: [1-855-655-2273](tel:1-855-655-2273) x2

Contact: Rina Hadziev, Executive Director

Email: help@celalibrary.ca

Web: <https://celalibrary.ca/>

Address:

Hours:

Cost: None

Who can access this service: Canadians with a self-declared print disabilities as defined by Canadian Copyright Law. Must have a Public library card.

How to apply: Contact local public library to register for CELA services or visit CELA website.

Supports public libraries in the provision of accessible collections for Canadians with print disabilities and champions the fundamental right of Canadians with print disabilities to access media and reading materials in the format of their choice, including audio, braille, e-text. This service acquires, produces, and distributes published works in alternative formats to Canadian public libraries and provide public libraries with advice, training, and information to support their patrons' access to and use of these collections.

McMaster University Student Services

Phone:

Work: [905-525-9140](tel:905-525-9140) x24796

Contact:

Email:

Web: <https://registrar.mcmaster.ca/>

Address: 1280 Main St W, Hamilton, ON L8S 4L8, Canada

Hours:

Cost: Program Fee for classes - tuition charge. If you are 65 years of age or over, you may be a listener/auditor for free.

Who can access this service: Requirements vary between programs. Contact individual programs for more information. Older adults enrolling in free tuition must meet the admission and prerequisite

requirements. Contact or visit the website for additional details.

How to apply: All applicants for undergraduate degree programs must apply through the Ontario Universities' Application Centre (OUAC). Visit the website for more details and additional application instructions.

Offers post-secondary education in faculties of Engineering, Health Sciences, Humanities, Science, Social Science, the DeGroote School of Business, and the School of Graduate Studies. McMaster University is partnered with Mohawk College and Conestoga College to offer collaborative combined degree and diploma programs. Also offers secondary services for international students, indigenous students, accessibility, special needs services, and the student wellness centre. Individuals age 65 or older can receive free tuition. Anyone can apply to enroll as a listener or auditor to attend classes without receiving grades or credit. Student Services provides services such as:

- Program enrolment assistance
- Timetable information
- University/College transfers
- Payment of program fees
- Aid and award forms
- Student card replacement
- Diploma requests

Student Services Office is located at the Office of the Registrar in Gilmour Hall, 108.

Silver Mountain Euchre Club

Phone:

Home: [905-318-4253](tel:905-318-4253)

Contact:

Email:

Web: <https://www.reginamundi.ca/Projects/Silver-Mounta...>

Address: 631 Mohawk Rd W, Hamilton, ON L9C 1X7, Canada

Hours:

Cost: Membership Membership dues are \$5; \$1 per week

Who can access this service: Open to all seniors.

How to apply: No application required.

A seniors club which holds social activities and euchre games.

Seniors Centre Without Walls

Phone:

Work: [905-526-4084](tel:905-526-4084)

Contact:

Email: scww@hamilton.ca

Web: <https://www.hamilton.ca/things-do/recreation/prog...>

Address:

Hours: Schedule is available on the website.

Cost: None

Who can access this service: Hamilton residents age 55 and older.

How to apply: To register call 905-526-4084 or email scww@hamilton.ca

A program that provides free group recreational activities for older adults over the phone. Allows participants to socialize and join in on special guest workshops, trivia, Family Feud, brain games, story breaks, and fitness classes.

- Programs are multi-person phone conversations (or conference calls).
- No special equipment needed – any phone will do
- Each phone session averages 5-10 people on the call

One-on-One Tech Calls, Cyber Seniors

Phone:

Toll-Free Number: [1-844-217-3057](tel:1-844-217-3057)

Contact:

Email: info@cyberseniors.org

Web: <https://cyberseniors.org>

Address:

Hours: By appointment.

Cost: None

Who can access this service: Open to all seniors.

How to apply: Phone or visit website to book an appointment.

Offers one-on-one phone support for seniors who need help using their computer or mobile device. Appointments are made with youth volunteers and are 30 minutes in length.

Technology Webinars, Cyber Seniors

Phone:

Toll-Free Number: [1-844-217-3057](tel:1-844-217-3057)

Contact:

Email: info@cyberseniors.org

Web: <https://cyberseniors.org/webinars/>

Address:

Hours: Hours vary, visit website for details.

Cost: None

Who can access this service: Open to all seniors.

How to apply: Sign up for webinars online. No registration is required to view previous webinars.

Offers daily webinars. Subjects include technology and computers, exercise classes, meditation, and virtual world tours. All previous webinars are available online.

Centre de Santé Communautaire Support Services for Seniors and Vulnerable Persons

Phone:

Work: [905-528-0163](tel:905-528-0163)

Contact:

Email: cschn@cschn.ca

Web: <https://www.cschn.ca/pour-les-55-ans-et-plus/>

Address: 1320 Barton St E, Hamilton, ON L8H 2W1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Services for French-speaking persons aged 55 and over, or over 18 and considered vulnerable.

How to apply: All individual services are by appointment only. Contact for information.

Providing support services for older adults and vulnerable persons, including:

- Home care services for eligible clients
- Case management
- Community social worker services
- Nursing services
- Occupational therapy services
- Oral hygiene services
- Foot care services
- Falls prevention
- Exercise programs and workshops

Empowerment Squared Digital Literacy Classes

Phone:

Work: [905-393-5370](tel:905-393-5370)

Contact:

Email: info@empowermentsquared.org

Web: <https://empowermentsquared.org/professional-skill...>

Address:

Hours: Hours vary, contact for details

Cost: None

Who can access this service: Open to all adult newcomers and members of Black and marginalized communities.

How to apply: Contact info@empowermentsquared.org for information about registration.

A free digital literacy program that is offered to newcomers and members of Black and marginalized communities to learn beginner and intermediate computer skills. Topics include:

- internet searching skills
- keyboarding skills
- internet safety
- email
- Microsoft Office

Support is structured toward applied uses, including preparation for using technology in the workplace, and communication, engagement, and getting information from organizations such as school boards and government.

Elder Abuse Prevention Training and Webinars

Phone:

Toll-Free Number: [1-833-916-6728](tel:1-833-916-6728)

Contact:

Email: admin@eapon.ca

Web: <https://eapon.ca/training-tools/>

Address:

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Open to all.

How to apply: No application required.

Offers a variety of recorded training videos and educational resources to help prevent elder abuse in Ontario. Materials cover the following forms of abuse:

- financial abuse
- emotional abuse
- physical abuse
- sexual abuse
- neglect

Life After Fifty-Five

Phone:

Work: [905-522-3233](tel:905-522-3233)

Contact:

Email: communityhealth@hucchc.com

Web: <https://hucchc.com>

Address:

Hours:

Cost: None

Who can access this service: Newcomers over the age of 55.

How to apply: Contact for information.

Activity-based wellness and conversation program. Offers casual conversation aimed on improving English language skills, discussions on a variety of topics, and creative exercises to improve well-being.

Acute In-Home & Community Care Services

Community supports for illness and disease like palliative care, day programs, respite care and end of life supports.

Victorian Order of Nurses Nursing at Home

Phone:

Work: [905-529-0700](tel:905-529-0700)

Contact:

Email:

Web: <https://von.ca/en/von-care/nursing-at-Home>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours: Contact for information.

Cost: Service fees vary, contact for details

Who can access this service: Seniors and persons with disabilities, or convalescing persons requiring home nursing support.

How to apply: Get a referral from Hamilton Niagara Haldimand Brant Home and Community Care Support Services by calling 905-523-8600.

Visiting nurses offer physical assessments, help with symptom control, and provide medical or nursing treatments, rehabilitation therapy, education and counselling to individuals and families in the client's home. Services include:

- administering medication, medication reviews
- wound care, dressing changes
- intravenous therapy
- post surgical care
- dialysis
- pain and symptom management
- chronic disease management therapy
- ventilator care
- advanced foot care
- enterostomal care
- respiratory care

Victorian Order of Nurses Specialized Palliative Care Services and Programs

Phone:

Work: [1-888-866-8515](tel:1-888-866-8515)

Contact:

Email:

Web: <https://von.ca/en/von-care/palliative-care-servic...>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours: Contact for information.

Cost: None

Who can access this service: People facing a life-threatening illness.

How to apply: Contact for information.

Provides a specialized team of visiting palliative nurses, who support clients facing life-threatening illness with the aim of promoting an optimum quality of life for clients and their caregivers, with particular attention to physical comfort and emotional well-being. Care is offered in the client's home.

Hospice and Palliative Care, Kemp Care Network

Phone:

Work: [905-387-2448](tel:905-387-2448)

Contact:

Email: admin@kempcarenetwork.org

Web: <https://kempcarenetwork.org/dr-kemps-house/>

Address: 277 Stone Church Rd E, Hamilton, ON L9B 1B1, Canada

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Adults with life-threatening conditions with a prognosis of approximately three months or less.

How to apply: Contact Hamilton Niagara Haldimand Brant Home and Community Care Support Services at 905-523-8600 for a referral.

Operates a 10 bed residential hospice in a home-like setting. Provides end of life comfort and caring support to meet the physical, social, emotional, and spiritual needs of people living with a progressive life-limiting illness. This support extends to provide grief and bereavement for caregivers.

Victorian Order of Nurses Hospice or Palliative Volunteer Visiting

Phone:

Work: [905-522-0053](tel:905-522-0053)

Contact:

Email:

Web: <https://von.ca/en/von-care/hospice-or-palliative-...>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Volunteer positions are open to adults and seniors. The service is open to all Hamilton residents who are living with a life-threatening illness.

How to apply: Contact for information.

Hospice or palliative care volunteer visitors are specially trained, caring volunteers who visit with clients and their families to support them through a life-limiting or end-of-life journey. They offer compassion, emotional support, companionship, as well as respite support for caregivers.

SeePlus Healthcare Services Nursing Care

Phone:

Work: [905-581-7184](tel:905-581-7184)

After-Hours Number: [905-902-7710](tel:905-902-7710)

Contact:

Email: info.seeplushealthcare@gmail.com

Web: <https://www.seeplushealthcare.ca/pages/our-servic...>

Address:

Hours: Mon-Sun 24 hours

Cost: Service fees vary, contact for details

Who can access this service: Open to individuals of all ages who require nursing care or home assistance.

How to apply: Contact or fill out the online form to apply for care.

Provides nursing care for seniors and individuals of any age needing disease care, special needs care, or mental illness care. Services are offered both in private homes and in nursing homes and health care facilities. Services include:

- Medication administration and management
- Comprehensive head-to-toe assessments
- Wound care and management
- Personalized nursing care plans

Palliative Care Program, St. Peter's Hospital

Phone:

Work: [905-521-2100](tel:905-521-2100) x12250

Work: [905-521-2100](tel:905-521-2100) x12234

Contact:

Email:

Web: <https://www.hamiltonhealthsciences.ca/areas-of-ca...>

Address: 88 Maplewood Ave, Hamilton, ON L8M 1W9, Canada

Hours: Contact for information.

Cost: None Co-payment as set out by Ontario Ministry of Health and Long Term Care.

Who can access this service: Patients must meet all six criteria:

1. require the expertise of an on-site, palliative care interprofessional team to manage symptoms and distress
2. are in the final stages of a life threatening illness
3. have goals of care promoting comfort approach rather than aggressive treatment
4. have a life expectancy ranging from several hours up to several months in duration
5. have care needs that cannot be met at home or in another setting with the available resources
6. are aged 18 years or older

How to apply: Any individual can make a referral. Self-referrals are also accepted. Call to book a tour. Urgent admission to the St. Peter's Palliative Care Program can usually be arranged within 48 hours following a referral.

Provides end of life care to people experiencing any life threatening illness. Focuses on patient and family-driven decision making to maintain comfort, quality of life, spirituality, autonomy, and dignity of each dying person, while supporting families through this period and in bereavement

Access Personal Support Ltd. Services

Phone:

Toll-Free Number: [1-855-777-2411](tel:1-855-777-2411)

Fax Number: [905-632-3101](tel:905-632-3101)

Contact:

Email: info@apsont.com

Web: <https://www.accesspersonalsupport.com/>

Address:

Hours: Mon-Sun 24 hours

Cost: Service fees vary, contact for details

Who can access this service: Older adults and individuals with special needs or disabilities.

How to apply: No referral required. Contact for information about how to register.

In-home health care offered in private homes, long-term care homes, group homes, hospitals, and community settings. Services include:

- nursing
- therapy
- personal support
- attendant care
- homemaking services

Services are provided by nurses, registered practical nurses, personal support workers, and social service workers.

At Your Senior Service

Phone:

Work: [289-981-2187](tel:289-981-2187)

Contact:

Email: lesley@yourseniorservice.com

Web: <https://atyourseiorservice.com/>

Address: 53 Golden Iris Cres, Waterdown, ON L0R 2H3, Canada

Hours: Hours vary * Contact for details

Cost: Service Fees vary according to service and level of care provided. Contact for details.

Who can access this service: Services designed to support seniors and their caregivers

How to apply: Contact to register

Provides support services by qualified professionals that improve the quality of life for seniors and enables seniors to maintain their independence while living in their home. Hourly, weekend, short term, long term, and respite care available. Staff are properly screened, fully licensed and insured. Services include: Personal care

- Exercise and range of motion
- Transferring
- Feeding

Companion care

- Fall prevention
- Medication reminders
- Meal preparation
- Light housekeeping
- Shopping and errands
- Laundry

Specialty care

- Alzheimer's
- Dementia
- Parkinson's Disease
- Multiple Sclerosis
- Hip Replacement
- Stroke

Adult Day Program, Macassa Lodge

Phone:

Work: [905-546-2800](tel:905-546-2800)

Contact:

Email: macassalodge@hamilton.ca

Web: <https://www.hamilton.ca/people-programs/long-term...>

Address: 701 Upper Sherman Ave, Hamilton, ON L8V 3M7, Canada

Hours: Contact for information.

Cost: Program fees vary, contact for details

Who can access this service: Must meet Hamilton Niagara Haldimand Brant Home and Community Care Support Services criteria. Call 905-523-8600 for details.

How to apply: Apply through Hamilton Niagara Haldimand Brant Home and Community Care Support Services by calling 905-523-8600.

Integrated day program for the frail elderly, adults with special needs, and individuals with Alzheimer's Disease or other dementias, that offers social, recreational, intellectual and physical activities in a structured, supervised group setting. The program also provides information, support, and respite time for caregivers. A hot nutritious lunch, refreshments, medication reminders and assistance with the activities of daily living are also provided. Programming includes:

- Intergenerational programs with local schools and daycares
- Social and cognitive programs
- Creative programs

Goldie's Place Adult Day Program

Phone:

Work: [905-529-1613](tel:905-529-1613)

Work: [905-523-8600](tel:905-523-8600)

Contact:

Email: info@shalomvillage.ca

Web: <https://www.shalomvillage.ca/services/community-a...>

Address: 70 Macklin St N, Hamilton, ON L8S 3S1, Canada

Hours:

Cost: Program fees vary, contact for details

Who can access this service: Must meet Hamilton Niagara Haldimand Brant Home and Community Care Support Services criteria. Call 905-523-8600 for details.

How to apply: Apply through Hamilton Niagara Haldimand Brant Home and Community Care Support Services by calling 905-523-8600.

Integrated day program for frail elderly, adults with special needs, and individuals with Alzheimer Disease or other dementia. Offers a full day of structured activity and a hot meal. Staff are available to assist with a variety of care needs, including toileting and feeding.

Goldies2Home Day Program

Phone:

Work: [905-529-1613](tel:905-529-1613) x305

Contact:

Email: MichelleG@shalomvillage.ca

Web: <https://www.shalomvillage.ca/services/community-a...>

Address: 70 Macklin St N, Hamilton, ON L8S 3S1, Canada

Hours:

Cost: None

Who can access this service: Must meet Hamilton Niagara Haldimand Brant Home and Community Care Support Services criteria. Call 905-523-8600 for details.

How to apply: Apply through Hamilton Niagara Haldimand Brant Home and Community Care Support Services by calling 905-523-8600.

Day program focused on helping people return to independent living at home after early discharge from acute care, rehabilitation, or convalescent care programs. Provides nursing, physiotherapy, recreation, and other support both on-site at Shalom Village and at the client's home.

Senior Support, Hamilton Jewish Family Services

Phone:

Work: [905-627-9922](tel:905-627-9922) x23

Contact:

Email: info@hamiltonjfs.ca

Web: <https://hamiltonjfs.ca/senior-support/>

Address: 30 King St E, Dundas, ON L9H 1B8, Canada

Hours: Hours vary by program, contact for details.

Cost: None

Who can access this service: Adults aged 55 years and older.

How to apply: Contact for information.

Offers a variety of supports and services for older adults, including:

- Adult Day Program: One-on-one opportunities to work with staff, skill development, and social interaction. A primary focus of this Day Program is to provide social inclusion opportunities.
- Education: Includes courses, groups, and workshops on topics including positive aging, long-term care access, estate tax, technology usage, and more.
- Social opportunities: Kibitz Corner, games, coffee and chat, and more.
- Seniors Counselling: Drop-in counselling with a Social Worker.

Adult Day Service with Salvation Army

Phone:

Work: [905-807-4066](tel:905-807-4066)

Contact:

Email:

Web: <https://sameadowlands.ca/about-us/ministry/>

Address: 300 Winterberry Dr, Stoney Creek, ON L8J 3Y1, Canada

Hours:

Cost: Program fees vary, contact for details

Who can access this service: Must meet Ontario Health atHome criteria. Call 905-523-8600 for details.

How to apply: Apply through Ontario Health atHome by calling 905-523-8600.

Integrated day program for frail elderly, adults with special needs, and individuals with Alzheimer Disease or other dementias to participate in social, physical and therapeutic recreational activities.

Services include:

- Recreation programming
- Physical exercise
- Daily meal service
- Personal care assistance by qualified staff
- Medication reminders

Agencies on Aging

Organizations that advocate for older adult issues.

Legal Services, Advocacy Centre for the Elderly

Phone:

Work: [416-598-2656](tel:416-598-2656)

Toll-Free Number: [1-855-598-2656](tel:1-855-598-2656)

Fax Number: [416-598-7924](tel:416-598-7924)

Contact:

Email:

Web: <http://www.ancelaw.ca>

Address: 2 Carlton St, Toronto, ON M5B 1J3, Canada

Hours:

Cost: None

Who can access this service: Open to all aged 60 and older as well as younger persons with cognitive deficits or physical disabilities who reside in long term care or retirement homes.

How to apply: Contact for information.

Provides legal services to low income seniors living in the community in their own homes or in group living arrangements such as retirement homes, boarding homes and long term care facilities. Services include:

- Providing information on legal rights
- Assistance in dealing with government offices
- Representation in court and before legal tribunals
- Consulting with lawyers and organizations representing older clients with legal problems
- Delivering workshops and public legal education programs for seniors' organizations, health and social services providers, and other groups interested in seniors' issues

Does not prepare wills or power of attorney documents or give advice on estate administration, real estate, criminal law or family law matters.

Aging in Place

Supports for staying in your home and staying healthy.

Diners' Club Congregate Dining Program

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact: Carole Taylor, Program Coordinator

Email: carole@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/diners-club/>

Address:

Hours: Third Thursday monthly (except July, August, December)

Cost: Program \$15 includes meal, dessert, and tea or coffee

Who can access this service: Older adults

How to apply: Contact to register

Program offers a monthly nutritious meal and social time at a location in Glanbrook/Binbrook. Participants from outside of Glanbrook are welcome, but must arrange their own transportation. Transportation can be arranged for participants who reside in Glanbrook.

Welcome Inn Community Centre Diners Club

Phone:

Work: [905-525-5824](tel:905-525-5824)

Contact: Ruth Kaulback, Seniors Program Coordinator and Volunteer Coordinator

Email: info@welcomeinn.ca

Web: <https://welcomeinn.ca/seniors-programs/>

Address: 40 Wood St E, Hamilton, ON L8L 3Y3, Canada

Hours:

Cost: Donation No fee. Donations welcome.

Who can access this service: Older adults living in the central and north end of Hamilton.

How to apply: Contact for information.

A weekly dining program for older adults, offering a home-cooked meal and social engagement. Lunch is followed by an afternoon program including live music, guest speakers, games, and more.

Life Long Care Program

Phone:

Work: [905-548-9593](tel:905-548-9593)

Contact:

Email:

Web: <https://www.hric.ca/health-and-wellness-program-d...>

Address: 34 Ottawa St N, Hamilton, ON L8H 3Y7, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all urban Indigenous men, women, and their families.

How to apply: Contact to register.

Provides community support services to urban Indigenous clients, regardless of age, who are disabled, chronically ill, frail, or elderly. Services include:

- friendly visiting
- security checks/reassurance service
- congregate dining
- transportation
- Aboriginal support

Ancaster Community Services Meals on Wheels

Phone:

Work: [905-648-6675](tel:905-648-6675)

Contact:

Email: ancastercommunityservices@gmail.com

Web: <https://ancastercommunityservices.ca/programs-ser...>

Address: 300 Wilson St E, Ancaster, ON L9G 2B9, Canada

Hours:

Cost: Service \$8 per meal, invoiced monthly

Who can access this service: Open to Ancaster residents (including Alberton, Lynden, Jerseyville, and Carluke)

- Seniors who are finding it challenging preparing their own meals
- Adults who are chronically ill
- Adults living with a disability
- Adults convalescing from surgery or illness
- Adults undergoing medical treatment

How to apply: Contact to pre-register. 24 hours notice is required for requests or cancellations.

Delivers hot meals to the homes of elderly, convalescent, disabled persons, or any person in need of a meal and unable to provide for themselves. Available on both a short-term and long-term basis to eligible clients. Meal delivery is prepared by Set the Table Kitchen & Co. Food Delivery Service and delivered by volunteers. Specialty diets (celiac, diabetic) may be accommodated upon request. A regular Meals on Wheels delivery consists of:

- Full course meal of meat, vegetable(s), and a starch (pasta, potatoes or rice)
- 10 oz serving of hot soup
- Dessert

Ancaster Community Service Frozen Meals

Phone:

Work: [905-648-6675](tel:905-648-6675)

Contact:

Email: ancastercommunityservices@gmail.com

Web: <https://ancastercommunityservices.ca/programs-ser...>

Address: 300 Wilson St E, Ancaster, ON L9G 2B9, Canada

Hours:

Cost: Service Entrée - \$6.75; Dessert - \$2.50; Soup - \$3.00 ; Prices are subject to change without prior written notice

Who can access this service: Ancaster residents who are seniors, have a disability, or are confined to home.

How to apply: Contact to register. Meals are ordered every Thursday before 4 pm and delivered the following Wednesday for those eligible for delivery or picked up at the ACS office Wednesday after 12 noon.

Provides meals prepared from fresh foods and frozen the week prior to delivery or pick-up. Offers 35 different entrées and desserts and 7 different soups each week over a 5 week rotation. Meals are delivered to the door or can be picked up at the ACS office. Cooking times and instructions are provided on the cellophane cover of every entrée. Some dietary restrictions available.

Glanbrook Community Services Meals on Wheels (Frozen) Program

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact: Carole Taylor, Program Coordinator

Email: carole@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/services/me...>

Address:

Hours: Contact for information.

Cost: Service Fees vary, contact for details

Who can access this service: Glanbrook and area resident seniors and other adults with physical or developmental disabilities, cognitive impairments, individuals suffering from illnesses and recovering from surgeries, and those who need special dietary planning and assistance.

How to apply: Contact to register. Meals can be ordered online with email confirmation. Delivery restricted to Glanbrook, Stoney Creek, Hamilton mountain.

Service provides frozen meals prepared from fresh foods to seniors and those requiring additional nutritional assistance. Meals are delivered weekly, or can be picked up at the Glanbrook Community Services office. Special diet types available, cooking instructions are provided on the packaging. Meals provided by Ina Grafton Village in St. Catharine's and by Zarky's in Hamilton.

Dundas Community Services Hot Meal Program

Phone:

Work: [905-627-5461](tel:905-627-5461)

Contact:

Email: dcs@dundascommunityservices.com

Web: <https://www.dundascommunityservices.on.ca/meals-o...>

Address: 2 King St W, Hamilton, ON L9H 6Z1, Canada

Hours:

Cost: Service Nominal fee for meals, see website for information. Clients are invoiced monthly, accepted payments are cash, cheque, e-transfer, or credit.

Who can access this service: Seniors or adults living with a disability. Must be residents of Dundas and do not live beyond the railway line at Sydenham and York Road or beyond the Conservation Area on Governor's Road.

How to apply: Pre-registration is required. Registration forms may be completed online or visit to fill out the form in person. Cancellations must be done with 24 hours notice.

Provides a hot, nutritious meal for older adults, people with disabilities, or anyone not able to cook for themselves, delivered to their own home or apartment at lunch time. No deliveries on holidays and weekends, but additional meals may be requested to accommodate. Special diet types available. All meals are prepared at Wentworth Lodge Long-Term Care Facility.

Glanbrook Community Services Meals on Wheels (Hot) Program

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact: Carole Taylor, Program Coordinator

Email: carole@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/services/me...>

Address:

Hours:

Cost: Service \$7.50 per meal

Who can access this service: Binbrook, Mount Hope, or Glanbrook residents, seniors and other adults with physical or developmental disabilities, cognitive impairments, individuals suffering from illnesses and recovering from surgeries, and those who need special dietary planning and assistance.

How to apply: Contact to register for a delivery.

Hot, nutritious, three-course meal delivered during lunch hour. Meal includes salad, main course of meat, potato and vegetable, and dessert. Specialized meals can be made upon request. Meals are delivered Monday through Friday, excluding holidays; additional meals may be requested to accommodate weekends and holidays.

Victorian Order of Nurses Meals on Wheels

Phone:

Work: [905-522-1022](tel:905-522-1022)

Contact:

Email:

Web: <https://von.ca/en/von-care/meals-wheels-frozen>, <https://von.ca/en/von-care/Meals-on-Wheels-Hot>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours:

Cost: Service Contact for meal pricing. Recipients are invoiced monthly.

Who can access this service: Older adults, adults with disabilities, or those recovering from illness or surgery.

How to apply: Contact to register.

Provides delivered meals for residents who are unable to attend to their own nutritional needs, yet wish to continue living independently in the community. Volunteers are selected through a screening process and provide social contact as well as monitor the well-being of the client. **Meals on Wheels (Frozen)** - Clients are given several frozen meal options to choose from and special dietary items are also available. All meals can be easily reheated in a microwave or conventional oven. **Meals on Wheels (Hot)** - Affordable, hot, and nutritious meals, delivered to clients' doors.

Dundas Community Services Frozen Meal Program

Phone:

Work: [905-627-5461](tel:905-627-5461)

Contact:

Email: dcs@dundascommunityservices.com

Web: <https://dundascommunityservices.on.ca/meals-on-wh...>

Address: 2 King St W, Hamilton, ON L9H 6Z1, Canada

Hours:

Cost: Service Nominal fee for meals, see website for information. Clients are invoiced monthly, accepted payments are cash, cheque, e-transfer, or credit.

Who can access this service: Pickup is open to all. Delivery is available for older adults living in Dundas and not beyond the railway line at Sydenham and York Road or beyond the Conservation Area on Governor's Road, with the purchase of 4 or more entrees.

How to apply: Pre-registration is required. Registration forms may be completed online or visit to fill out the form in person. Cancellations must be done with 24 hours notice.

Provides flash-frozen meals for older adults, adults living with a disability or recuperating from surgery, or anyone not able to cook a meal for themselves. Pick-up and delivery options are available. Special diet types available; cooking instructions are provided on the packaging. Meals prepared at Ina Grafton Gage Village in Niagara, specialty meals prepared by Set the Table in Ancaster.

HearingLife Services

Phone:

Toll-Free Number: [1-888-514-9515](tel:1-888-514-9515)

Contact:

Email: info@hearinglife.ca

Web: <https://www.hearinglife.ca/>

Address:

Hours: Hours vary by location, contact for details.

Cost: None Most fees covered by OHIP

Who can access this service: Open to all; free hearing tests are available for adults ages 19 or older.

How to apply: Book an appointment by phone or online.

Providing hearing healthcare services, including free hearing tests, hearing aid fittings, a selection of digital hearing aids and assistive listening devices, and counselling and assistance. Also provides information on hearing and hearing loss.

Dental Clinic, St. Peter's Hospital

Phone:

Work: [905-777-3837](tel:905-777-3837) x12336

Contact:

Email:

Web: <https://www.hamiltonhealthsciences.ca/about-us/ou...>

Address: 88 Maplewood Ave, Hamilton, ON L8M 1W9, Canada

Hours: Contact for information.

Cost: Service Fees vary by service, discounted rates and payment plans available. Cash, cheque, or direct billing only.

Who can access this service: Older adults.

How to apply: Contact to book an appointment.

Provides geriatric dental care to patients at St. Peter's Hospital, residents of long term care facilities, and seniors in the community.

St. Joseph's Villa Community Medical Clinics

Phone:

Work: [905-627-9011](tel:905-627-9011) x2248

Contact:

Email:

Web: <https://sjv.on.ca/community-services/community-me...>

Address: 56 Governors Rd, Dundas, ON L9H 5G7, Canada

Hours: Hours vary, services available by appointment only

Cost: Service fees vary, contact for details

Who can access this service: Open to all.

How to apply: Contact to book an appointment. For dental services contact Dr. Amanda Wang by e-mail valleydentalcare2353@gmail.com or telephone 905-627-3541 x2353. No referral required.

Offers medical clinic services to residents of St. Joseph's Villa and older adults in the community. Clinics include:

- Compression Therapy
- Dermatology Services
- Dental Services
- Ear, Nose, Throat Services
- Eye / Ophthalmology Clinic

Home Maintenance Program, St. Joseph's Home Care

Phone:

Work: [905-522-6887](tel:905-522-6887) x2252

Contact:

Email: vsheweli@stjhc.ca

Web: <https://www.stjosephshomecare.ca/client-services/...>

Address:

Hours:

Cost: Service fees vary by service, contact for details

Who can access this service: Adults with permanent disabilities or seniors ages 60 and older.

How to apply: Contact for information.

Offers assistance with household chores and repairs at a low rate for seniors and people with disabilities. Services include minor plumbing, electrical, and carpentry, heavy cleaning including fridge and stove, organizing closets, basements, and garages, snow removal, landscaping etc. One hour minimum is required.

At Your Senior Service

Phone:

Work: [289-981-2187](tel:289-981-2187)

Contact:

Email: lesley@yourseniorservice.com

Web: <https://atyourseniorservice.com/>

Address: 53 Golden Iris Cres, Waterdown, ON L0R 2H3, Canada

Hours: Hours vary * Contact for details

Cost: Service Fees vary according to service and level of care provided. Contact for details.

Who can access this service: Services designed to support seniors and their caregivers

How to apply: Contact to register

Provides support services by qualified professionals that improve the quality of life for seniors and enables seniors to maintain their independence while living in their home. Hourly, weekend, short term, long term, and respite care available. Staff are properly screened, fully licensed and insured. Services include: Personal care

- Exercise and range of motion
- Transferring
- Feeding

Companion care

- Fall prevention
- Medication reminders
- Meal preparation
- Light housekeeping
- Shopping and errands
- Laundry

Specialty care

- Alzheimer's
- Dementia
- Parkinson's Disease
- Multiple Sclerosis
- Hip Replacement
- Stroke

Elizz Help at Home Services

Phone:

Toll-Free Number: [18665650065](tel:18665650065)

Contact:

Email:

Web: <https://www.elizz.com/home-care-services/help-at-...>

Address: 1575 Upper Ottawa St, Hamilton, ON L8W 3E2, Canada

Hours: Contact for information.

Cost: Service Fees vary, contact for details. Private insurance is accepted.

Who can access this service: Open to all.

How to apply: Contact for information or complete the online application form.

Offers a variety of home supports to help older adults live safely and independently in their own homes. Services include:

- social interaction and companionship
- meal planning and preparation
- groceries and other errands
- light housekeeping
- accompaniment to appointments
- safety supervision

SeePlus Healthcare Services Nursing Care

Phone:

Work: [905-581-7184](tel:905-581-7184)

After-Hours Number: [905-902-7710](tel:905-902-7710)

Contact:

Email: info.seeplushealthcare@gmail.com

Web: <https://www.seeplushealthcare.ca/pages/our-service...>

Address:

Hours: Mon-Sun 24 hours

Cost: Service fees vary, contact for details

Who can access this service: Open to individuals of all ages who require nursing care or home assistance.

How to apply: Contact or fill out the online form to apply for care.

Provides nursing care for seniors and individuals of any age needing disease care, special needs care, or mental illness care. Services are offered both in private homes and in nursing homes and health care facilities. Services include:

- Medication administration and management
- Comprehensive head-to-toe assessments
- Wound care and management
- Personalized nursing care plans

Access Personal Support Ltd. Services

Phone:

Toll-Free Number: [1-855-777-2411](tel:1-855-777-2411)

Fax Number: [905-632-3101](tel:905-632-3101)

Contact:

Email: info@apsont.com

Web: <https://www.accesspersonalsupport.com/>

Address:

Hours: Mon-Sun 24 hours

Cost: Service fees vary, contact for details

Who can access this service: Older adults and individuals with special needs or disabilities.

How to apply: No referral required. Contact for information about how to register.

In-home health care offered in private homes, long-term care homes, group homes, hospitals, and community settings. Services include:

- nursing
- therapy
- personal support
- attendant care
- homemaking services

Services are provided by nurses, registered practical nurses, personal support workers, and social service workers.

Elizz Personal Care Services

Phone:

Toll-Free Number: [1-866-565-0065](tel:1-866-565-0065)

Contact:

Email:

Web: <https://www.elizz.com/home-care-services/personal...>

Address: 1575 Upper Ottawa St, Hamilton, ON L8W 3E2, Canada

Hours: Contact for information.

Cost: Service Fees vary, contact for details. Private insurance is accepted.

Who can access this service: Open to all.

How to apply: Contact for information or complete the online application form.

Offers home health support to assist older adults with living at home. Services include:

- bathing care
- toileting
- feeding

- dressing
- management of medication
- complex care and other daily activities

Stoney Creek Seniors Outreach Services

Phone:

Work: [905-643-1919](tel:905-643-1919)

Contact: Dave Cage, President

Email: seniorsoutreach608@gmail.com

Web: <http://www.seniorsoutreach.net/>

Address:

Hours: Excluding holidays

Cost: Service fees vary by service, contact for details

Who can access this service: Seniors and people with disabilities who live in Stoney Creek and Winona.

How to apply: Registration is required to make use of services, contact for registration information. Transportation must be booked two days in advance.

Non-profit community organization that assists seniors and disabled persons to remain independent and in their homes. Services include:

- **Transportation services:** volunteer drivers will provide transportation to medical appointments, shopping, hair appointments, etc. within the Greater Hamilton Area
- **Household services:** assistance with minor home repairs, yard work, or housekeeping
- **Snow removal**

Glanbrook Community Services Home Support Referral Program

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact:

Email: info@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/info-referr...>

Address:

Hours:

Cost: None

Who can access this service: Open to all.

How to apply: Contact for information or to make an appointment.

Provides information on quality referrals for home cleaning, in-home foot care, in-home hairdressing, home maintenance, lawn maintenance, and gardening.

Wesley Seniors Outreach Program

Phone:

Work: [905-528-5629](tel:905-528-5629) x301

Contact:

Email: newcomer.services@wesley.ca

Web: <https://wesley.ca/services/newcomers-to-canada/se...>

Address: 467 Main St E, Hamilton, ON L8N 1K1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Older adults who are socially isolated or at risk.

How to apply: Contact for information.

Assists isolated, low income, and vulnerable seniors age 55 and older with making social connections and maintaining independence through various activities and community referrals. Outreach programs include one on one case management, and social and recreational activities. Programs are run in various locations in the greater Hamilton area.

Driving & Transportation

Getting around either in your personal vehicle, through community supports or public transit.

Taxi Scrip Program

Phone:

Work: [905-529-1212](tel:905-529-1212) x1

Fax Number: [905-679-7305](tel:905-679-7305)

Contact:

Email: ats@hamilton.ca

Web: <https://www.hamilton.ca/home-neighbourhood/hsr/ac...>

Address: 71 Main St W, Hamilton, ON L8P 4Y5, Canada

Hours:

Cost: Service \$24/book of coupons

Who can access this service: All those who are eligible for the DARTS program are also eligible for the Taxi Scrip program. This includes individuals with disabilities, and those who are unable to access regular transit service. Eligibility is considered on a case-by-case basis.

How to apply: To apply for this service, complete the application form found online and submit it by mail to: Accessible Transportation Services

c/o 71 Main St. West

Hamilton, ON L8P 4Y5 Registered passengers can purchase Taxi Scrip coupon books from the HSR Customer Service Centre (36 Hunter St E), any Municipal Service Centre, via mail, or over the phone.

Provides subsidized rides for people with disabilities through regular and accessible taxis. Coupons are sold in books that contain \$40 value in vouchers, and participants may purchase up to three books each month.

Trans-Cab Service

Phone:

Work: [905-525-2583](tel:905-525-2583)

Work: [905-546-2489](tel:905-546-2489)

Contact:

Email:

Web: <https://www.hamilton.ca/home-neighbourhood/hsr-tr...>

Address: 71 Main St W, Hamilton, ON L8P 4Y5, Canada

Hours: Hours vary by route, contact for information.

Cost: Service regular HSR fare plus \$0.50 premium

Who can access this service: Refer to website for service area map to determine if the trip origin or destination is included in the Trans-Cab service area.

How to apply: Travelling from Trans-Cab service zones:

- Call Blue Line Taxi at 905-525-2583 to request a Trans-Cab pick-up.
- Tell the driver you're a Trans-Cab customer, and pay your regular HSR fare or show them your PRESTO card, plus a 50¢ premium. The cab driver will give you a Trans-Cab coupon and take you to your transfer point.
- Board the HSR bus, show your Trans-Cab coupon to the Operator, pay your fare and insert the coupon into the farebox.

Travelling to Trans-Cab service zones:

- When you board your HSR bus, tell the Operator that you need Trans-Cab service, pay your regular fare, plus a 50¢ premium and ask for a transfer.
- A cab will meet your bus at the Trans-Cab transfer point, give the cab driver your HSR transfer.

A shared-ride taxi service between the HSR and local taxi providers. This service is offered in parts of Glanbrook (routes 20, 27, 35, and 44) and Stoney Creek (routes 2, 55, and 55A) where buses do not currently provide service.

DARTS Transit

Phone:

Work: [905-529-1717](tel:905-529-1717)

Work: [905-529-1212](tel:905-529-1212) x1

Contact:

Email: info@dartstransit.com

Web: <https://www.dartstransit.com/>

Address: 71 Main St W, Hamilton, ON L8P 4Y5, Canada

Hours: Reservations: Mon-Sat 8:30 am–2 am and Sun 8:30 am–12:30 am

Cost: Service

Who can access this service: People with disabilities who are unable to access regular transit service. Also available to qualified residents of other municipalities while they are visiting Hamilton. Pre-registration is required.

How to apply: To register, complete an ATS application form (found [online](#)), including approval from a health care professional, and submit by mail, fax, or email.

Accessible, shared-ride service providing door-to-door transportation for registered passengers who are unable to use regular HSR buses due to physical or functional limitations or health conditions. Participants must register with Accessible Transportation Services (ATS), a department of the Hamilton Street Railway (HSR).

Seniors for Seniors Driver Companions

Phone:

Work: [905-572-6162](tel:905-572-6162)

Toll-Free Number: [1-800-889-9482](tel:1-800-889-9482)

Contact:

Email:

Web: <https://spectrumhealthcare.com/services/senior-ca...>

Address: 21 Hunter St E, Hamilton, ON L8N 3W8, Canada

Hours: Contact for information.

Cost: Service fees vary, contact for details

Who can access this service: Open to all older adults.

How to apply: Contact for information. Visit the website for information about how to volunteer as a driver companion.

Provides driver companions to transport and accompany older adults to and from medical appointments, shopping centres, grocery stores, visiting friends, and other errands. Companions use their personal vehicles and can accommodate seniors with cognitive impairments, walkers, and collapsible wheelchairs.

Dundas Community Services Assisted Transportation Services

Phone:

Work: [905-627-5461](tel:905-627-5461)

Contact:

Email: dcs@dundascommunityservices.com

Web: <https://dundascommunityservices.on.ca/assisted-tr...>

Address: 2 King St W, Hamilton, ON L9H 6Z1, Canada

Hours: By appointment only.

Cost: Service Fees vary, please inquire with office.

Who can access this service: Open to seniors and people with disabilities or limited means of transportation who live in Dundas. Users must be independently mobile and cognitively sound. No wheelchairs, but collapsible walkers or canes can be accommodated.

How to apply: Contact for information; pre-booking required, minimum one week notice.

A non-emergency, door-to-door transportation service. Volunteer drivers accompany clients to and from medical appointments and grocery shopping.

Stoney Creek Seniors Outreach Services

Phone:

Work: [905-643-1919](tel:905-643-1919)

Contact: Dave Cage, President

Email: seniorsoutreach608@gmail.com

Web: <http://www.seniorsoutreach.net/>

Address:

Hours: Excluding holidays

Cost: Service fees vary by service, contact for details

Who can access this service: Seniors and people with disabilities who live in Stoney Creek and Winona.

How to apply: Registration is required to make use of services, contact for registration information. Transportation must be booked two days in advance.

Non-profit community organization that assists seniors and disabled persons to remain independent and in their homes. Services include:

- **Transportation services:** volunteer drivers will provide transportation to medical appointments, shopping, hair appointments, etc. within the Greater Hamilton Area
- **Household services:** assistance with minor home repairs, yard work, or housekeeping
- **Snow removal**

Ancaster Community Services Assisted Volunteer Driving

Phone:

Work: [905-648-6675](tel:905-648-6675)

Contact:

Email: ancastercommunityservices@gmail.com

Web: <https://ancastercommunityservices.ca/programs-ser...>

Address: 300 Wilson St E, Ancaster, ON L9G 2B9, Canada

Hours: By appointment only.

Cost: Service Nominal fee to help offset cost of gas and insurance on volunteer's car. Clients invoiced on a monthly basis.

Who can access this service: Ancaster residents who are 65 years or older or have a disability and are in the process of arranging more permanent transportation such as DARTS or have limited or no other means of transportation. Passengers must be cognitively sound and independently mobile. Walkers and canes are permitted.

How to apply: Potential clients must register with the Program Coordinator. A minimum of 4 business days' notice is required to fill a request.

This program is designed to support Ancaster clients who have limited or no means of transportation to get to and from medical and/or professional appointments within the Ancaster/Dundas/Hamilton area. This program relies on volunteers to drive seniors to appointments and bring them home. Medical appointments take priority over professional appointments.

Life Long Care Program

Phone:

Work: [905-548-9593](tel:905-548-9593)

Contact:

Email:

Web: <https://www.hric.ca/health-and-wellness-program-d...>

Address: 34 Ottawa St N, Hamilton, ON L8H 3Y7, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all urban Indigenous men, women, and their families.

How to apply: Contact to register.

Provides community support services to urban Indigenous clients, regardless of age, who are disabled, chronically ill, frail, or elderly. Services include:

- friendly visiting
- security checks/reassurance service
- congregate dining
- transportation
- Aboriginal support

Wheels for Seniors, De dwa da dehs nye>s Aboriginal Health Centre

Phone:

Work: [905-544-4320](tel:905-544-4320) x234/x212

Contact:

Email: info@dahac.ca

Web: <https://aboriginalhealthcentre.com/wheels-for-sen...>

Address: 678 Main St E, Hamilton, ON L8M 1K2, Canada

Hours: By appointment only.

Cost: None

Who can access this service: Open to all Indigenous seniors, those with early on-set aging, and those with complex physical disabilities.

How to apply: Call 905-544-4320 x234 or x212 at least 48 hours prior to the appointment to book a ride. Drivers will connect directly with clients regarding time and location of appointment and pick-up locations.

Provides medical transportation to Indigenous seniors, those with early on-set aging, and those with complex physical disabilities. Clients can be picked up and dropped off to any medical appointments within the Hamilton Niagara Haldimand Brant Home and Community Care Support Services catchment area.

Glanbrook Community Services Volunteer-Assisted Transportation

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact:

Email: carole@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/services/as...>

Address:

Hours: Contact for appointment.

Cost: Service standard prices have been set for local geographic areas in Glanbrook

Who can access this service: Open to seniors and people with disabilities in the Glanbrook area. Passengers must be independently mobile and cognitively alert. Walkers are permitted.

How to apply: Contact to register, please book at least 10 business days in advance.

Glanbrook Community Services provides participants with transportation services to medical appointments, dental appointments, errands, to visit friends, grocery and general shopping. Drivers will wait and can assist participants with purchases. Out-of-town trips may be arranged upon request, some restrictions apply.

GO Transit

Phone:

Work: [416-869-3200](tel:416-869-3200)

Toll-Free Number: [1-888-438-6646](tel:1-888-438-6646)

Work: [416-202-1600](tel:416-202-1600)

Crisis Line Number: [1-877-297-0642](tel:1-877-297-0642)

TTY Number: [1-800-387-3653](tel:1-800-387-3653)

Contact:

Email:

Web: <https://www.gotransit.com/en/>

Address: 36 Hunter St E, Hamilton, ON L8N 3W8, Canada

Hours: Service hours vary by route and transit option, contact or visit the website for more details.

Cost: Service fees vary by route and transit option

Who can access this service: Open to all.

How to apply: Purchase tickets at the station or pay with PRESTO when boarding the bus or train.

Bus and rail transportation within Ontario. Major services are:

- GO Transit bus and rail service
- UP Pearson Express rail link between Toronto Union Station and Toronto Pearson International Airport
- Presto Card electronic fare payment card

HSR Golden Age Transit Pass Program

Phone:

Work: [905-528-4200](tel:905-528-4200)

Contact:

Email: hsrserve@hamilton.ca

Web: <https://www.hamilton.ca/hsr-bus-schedules-fares/f...>

Address: 36 Hunter St E, Hamilton, ON L8N 3W8, Canada

Hours:

Cost: None Golden Age Pass issued free of charge. Lost, stolen or damaged PRESTO cards will require a \$4 replacement fee

Who can access this service: City of Hamilton residents 80 years of age or older.

How to apply: Proof of age and Hamilton address are required. Acceptable ID includes a driver's licence, Ontario photo card, income tax statement, or health card with name and address. Golden Age Passes cannot be issued in advance of the 80th birthday. If the rider is a Senior Annual Pass holder and turns 80 years of age within the year, they should purchase a Senior Monthly Pass on PRESTO each month until their birthday, when they are eligible for a free Golden Age Pass.

The Golden Age Pass provides free HSR transportation to eligible adults over the age of 80. This pass includes a one-time free PRESTO card. A photo ID will be issued, to be used with the new PRESTO card, which is to be presented to the driver upon boarding.

HSR Senior Transit Pass Program

Phone:

Work: [905-528-4200](tel:905-528-4200)

Contact:

Email: hsrserve@hamilton.ca

Web: <https://www.hamilton.ca/home-neighbourhood/hsr/fa...>

Address: 36 Hunter St E, Hamilton, ON L8N 3W8, Canada

Hours:

Cost: Service

Who can access this service: Adults 65 to 79 years of age.

How to apply: Proof of age is required to purchase and use senior fares. If you are a young-looking senior, you can purchase a photo ID at the HSR Customer Service Centre.

The Senior Pass Program provides discounted HSR transportation to eligible older adults (65-79 years of age). This includes a PRESTO card. Senior Annual Passes are also available, and is valid for 12 months starting in the month of purchase if purchased by the 13th day of the month. Photo ID is not required, however proof of age must be shown upon drivers' request. Photo ID can be purchased at the HSR Customer Service Centre.

Senior Driver Renewal Program

Phone:

Toll-Free Number: [1-800-396-4233](tel:1-800-396-4233)

Contact:

Email:

Web: <https://www.ontario.ca/page/renew-g-drivers-licen...>

Address:

Hours: By appointment only.

Cost: Service fees vary, contact for details

Who can access this service: Open to all licenced drivers ages 80 and older.

How to apply: A notice is sent by mail when a driver turns age 80 and includes a renewal form and instructions on how to book an appointment. Items to bring to the renewal session:

- driver's licence (or temporary driver's licence)
- the licence renewal application, if available
- corrective eyeglasses or contact lenses used for driving, as well as any used for reading
- hearing aids, if needed

A program which requires drivers age 80 and older to renew their driver's license every two years. The renewal process includes a vision test, a brief written screening exercises, and completion of any follow up items which may include a road test.

Accessible Vehicle Rentals, Wheelchair In Motion

Phone:

Toll-Free Number: [1-888-776-1102](tel:1-888-776-1102)

Contact:

Email: contact@wheelchairinmotion.com

Web: <https://wheelchairinmotion.com/>

Address: 1026 S Coast Dr, Selkirk, ON N0A 1P0, Canada

Hours:

Cost: Service Check website for rates.

Who can access this service: All drivers must be over 23 years of age and have a full G-class driver's licence.

How to apply: Make a reservation online or contact for information.

Offers rentals of wheelchair accessible vehicles. Daily, weekly, and monthly rental available. Limited distance delivery and pick up is available.

Banyan Grocer-Ease Program

Phone:

Work: [905-545-1175](tel:905-545-1175)

Contact:

Email:

Web: <https://banyancommunityservices.org/what-we-do/he...>

Address: 688 Queensdale Ave E, Hamilton, ON L8V 1M1

Hours:

Cost: Service Service fee chart available online.

Who can access this service: Seniors and/or adults with disabilities.

How to apply: Contact to register.

A community support service that provides grocery delivery services to eligible seniors and adults with disabilities who live within the City of Hamilton. Takes individualized grocery lists from clients, shops in the store of the client's choice, and if required puts the groceries away upon delivery. There is a service charge based on the amount of the grocery bill. If a client is in need of the service, but is not in charge of their finances, the program will work with their caregiver and shop for them and deliver. An extra charge is added to this service.

At Your Senior Service

Phone:

Work: [289-981-2187](tel:289-981-2187)

Contact:

Email: lesley@yourseniorservice.com

Web: <https://atyourseniorservice.com/>

Address: 53 Golden Iris Cres, Waterdown, ON L0R 2H3, Canada

Hours: Hours vary * Contact for details

Cost: Service Fees vary according to service and level of care provided. Contact for details.

Who can access this service: Services designed to support seniors and their caregivers

How to apply: Contact to register

Provides support services by qualified professionals that improve the quality of life for seniors and enables seniors to maintain their independence while living in their home. Hourly, weekend, short term, long term, and respite care available. Staff are properly screened, fully licensed and insured.

Services include: Personal care

- Exercise and range of motion
- Transferring
- Feeding

Companion care

- Fall prevention
- Medication reminders
- Meal preparation
- Light housekeeping

- Shopping and errands
- Laundry

Specialty care

- Alzheimer's
- Dementia
- Parkinson's Disease
- Multiple Sclerosis
- Hip Replacement
- Stroke

Government Financial Support

Tax credits, veterans supports, and benefits offered by various levels of government to Older Adults.

Residential Care Facilities Subsidy Program

Phone:

Work: [905-546-2424](tel:905-546-2424) x2225

Contact:

Email:

Web: <https://www.hamilton.ca/people-programs/housing-s...>

Address: 71 Main St W, Hamilton, ON L8P 4Y5, Canada

Hours:

Cost: None

Who can access this service: To qualify for the RCF Subsidy program an individual must:

- be 18 years of age or older
- meet established asset and income criteria
- be able to maintain personal mobility at the time of admission
- require assistance with identified activities of daily living

All potential residents will be assessed by a qualified health professional as to their eligibility for a given facility prior to admission.

How to apply: Contact for information.

The Residential Care Subsidy Program aims to prevent homelessness by providing for safe and affordable supported housing in a communal setting for people who require assistance with the daily activities of life. Offers choices of housing with support options for people who would otherwise be homeless, inappropriately housed in institutions and/or shelters, or inadequately supported in other settings. Funding is connected to individual residents on a per day basis

Old Age Security Programs

Phone:

Toll-Free Number: [1-800-277-9914](tel:1-800-277-9914)

TTY Number: [1-800-255-4786](tel:1-800-255-4786)

Contact:

Email:

Web: <https://www.canada.ca/en/services/benefits/public...>

Address:

Hours:

Cost: None

Who can access this service: Visit the website for specific age requirements and other qualifications. Canada has reciprocal social security agreements with many other countries, see website for details.

How to apply: Some eligible seniors will be automatically enrolled in the OAS Program, they will receive notification from Service Canada a month after they turn 64. Seniors who do not receive this notification can complete an application online, by phone, or in person at Service Canada locations.

Old Age Security (OAS) is a monthly benefit, the amount determined by how long the person receiving the benefit has lived in Canada. It is considered taxable income. **Guaranteed Income Supplement (GIS)** is a supplement added monthly to Old Age Security for those with limited or no income. It must be re-applied for annually, and is not payable outside Canada beyond a period of 6 months regardless of how long the person lived in Canada. **Allowance** is a monthly allowance for spouses 60-64 years old of Old Age Security pensioners receiving Guaranteed Income Supplement. It is based on the combined income of the couple. **Allowance for the Survivor** is a monthly allowance for widowed spouses 60-64 years of age, who have not remarried or entered a common-law relationship. It is based on limited or no income.

Veteran Affairs Canada Veteran Services

Phone:

Toll-Free Number: [1-866-522-2122](tel:1-866-522-2122)

TTY Number: [1-833-921-0071](tel:1-833-921-0071)

Contact:

Email: information@veterans.gc.ca

Web: <https://www.veterans.gc.ca>

Address: 120 King St W, Hamilton, ON L8P 4V2, Canada

Hours: By appointment only.

Cost: None

Who can access this service: Veterans and their dependents and families.

How to apply: Contact for information.

Offers a wide variety of services for Canadian Veterans and their families. This includes:

- support and services related to physical and mental health and wellness
- support for income, emergency funding
- post-service training and education and employment assistance
- help at home, assistance with at-risk housing situations
- death and bereavement
- benefits and services for family, including survivors and caregivers
- history, memorials, medals, and decorations of those who served

Canada Pension Plan

Phone:

Contact:

Email:

Web: <https://www.canada.ca/en/services/benefits/public...>

Address:

Hours:

Cost: None

Who can access this service: Open to all Canadians who have made at least one valid contribution to the CPP and are 60 years of age or older.

How to apply: Apply online, or print and complete forms and mail to Service Canada or drop off at any Service Canada Office.

A monthly, taxable benefit that replaces a portion of the applicant's income upon retirement. Those who qualify for the Canada Pension Plan (CPP) will receive the retirement pension for the rest of their life. Individuals aged 60 to 69 can continue to work while receiving CPP. CPP contributions will then go toward post-retirement benefits (PRB) which will increase income upon retirement.

Canada Death Benefits

Phone:

Contact:

Email:

Web: <https://www.canada.ca/en/services/benefits/public...>,

<https://www.canada.ca/en/services/benefits/public...>,

<https://www.canada.ca/en/services/benefits/public...>

Address:

Hours:

Cost: None

Who can access this service: The deceased must have made contributions to the CPP for at least one third of the calendar years since they turned 18 (no less than three years) or for at least 10 years.

How to apply: Apply online, or print and complete forms and mail to Service Canada or drop off at any Service Canada Office. Information about required documentation is available on each form.

A one-time, lump-sum payment to the estate on behalf of a deceased Canada Pension Plan (CPP) contributor. If an estate exists the executor should apply for the benefit within 60 days of the date of death. If no estate exists or if the executor does not apply, payment may be made to: the person or institution responsible for paying funeral expenses, the surviving spouse or common-law partner of the deceased, the next-of-kin of the deceased. Individuals who are eligible for this benefit may also be eligible for the Surviving Child's Benefit or the Survivor's Pension which both offer monthly payments to children, spouses, and common-law partners of deceased CPP contributors.

Housing Options for Older Adults

Housing supports for older adults who need long term housing.

St. Matthew's House Housing Outreach Preventing Eviction for Seniors

Phone:

Work: [905-523-5546](tel:905-523-5546) x240

Contact:

Email: admin@stmatthewshouse.ca

Web: <https://stmatthewshouse.ca/services-programs/seni...>

Address: 414 Barton St E, Hamilton, ON L8L 2Y3, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Older adults

How to apply: Contact for information.

Program assists vulnerable older adults secure and maintain housing in safe and stable environments, providing assistance and/or connections to supports that address hoarding, cleanliness, and noise levels or other disturbances to other tenants. Three months of case management ensures ongoing support.

Housing Support Services

Phone:

Work: [905-526-8100](tel:905-526-8100)

Contact:

Email: info@housinghelpcentre.ca

Web: <http://www.housinghelpcentre.ca/housing-support.h...>

Address: 119 Main St E, Hamilton, ON L8N 1G5, Canada

Hours:

Cost: None

Who can access this service: Open to all individuals and families with a low income.

How to apply: Contact for information.

Provides services to assist individuals who are experiencing homelessness or are on a low income in finding safe and affordable housing. Services include:

- listing of available rental accommodations

- free phone access
- subsidized housing applications
- housing search assistance
- information services
- community referrals

Access to Housing Local Housing Services

Phone:

Work: [905-546-2424](tel:905-546-2424) x3708

Fax Number: [905-546-2809](tel:905-546-2809)

Contact:

Email: ath@hamilton.ca

Web: <https://www.hamilton.ca/social-services/housing/s...>

Address: 350 King St E, Hamilton, ON L8N 3Y3, Canada

Hours:

Cost: None

Who can access this service: Open to all Canadian citizens, landed immigrants, or refugee claimants who do not have arrears owed to an Ontario social housing provider for rent or damage.

How to apply: Application forms are available on the website or through other local housing services organizations. Contact for more information.

Operates as an access point for subsidized housing in Hamilton. Subsidized housing is when rent is geared to the income of the recipient instead of market rates. Staff assist applicants with the application process and maintains the central waiting list for subsidized housing available from social housing providers. Eligibility is calculated based on 30% of a household's gross monthly income. If applicant is receiving assistance from Ontario Works or the Ontario Disability Support Program, a social assistance rent scale is applied. Additional charges may apply depending on the building (e.g. utilities, parking). The organization is does not operate as a landlord and does not directly offer housing. Does not offer emergency shelters or emergency housing.

Seniors at Risk in Hamilton Collaborative

Phone:

Work: [289-919-3450](tel:289-919-3450)

Fax Number: [289-271-6990](tel:289-271-6990)

Contact:

Email: sarih@gsch.ca

Web: <https://goodshepherdcentres.ca/services/seniors-a...>

Address: 400 King St W, Hamilton, ON L8N 3R1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Seniors (ages 55 and older) impacted by issues such as elder abuse, exploitation, mental and physical health challenges, housing, food insecurity, social isolation or dementia.

How to apply: Referrals and service requests can be made through [CareDove](#).

A centralized referral and intake process to facilitate timely interventions and supports for seniors impacted by issues such as elder abuse, exploitation, mental and physical health challenges, housing, food insecurity, social isolation, or dementia. Services offered include:

- Case Management for Seniors at Risk
- Dementia and Caregiver Support
- Homelessness Prevention and Intervention
- Volunteer Telephone Support
- Virtual Senior Group
- Seniors Wellness Group

Ontario Retirement Communities Association Home Listings

Phone:

Work: [905-403-0500](tel:905-403-0500)

Toll-Free Number: [1-888-263-5556](tel:1-888-263-5556)

Contact:

Email: info@orcaretirement.com

Web: <https://www.orcaretirement.com/find-a-retirement-...>

Address:

Hours: Mon-Sun 24 hours

Cost: None no fees for use of the list

Who can access this service: Open to all.

How to apply: No application required to view the list. Contact each retirement home for details about applying as a resident.

An online retirement home finder tool maintained by the Ontario Retirement Communities Association.

Retirement Homes Regulatory Authority Home Listings

Phone:

Toll-Free Number: [1-855-275-7472](tel:1-855-275-7472)

Work: [416-440-3570](tel:416-440-3570)

Contact:

Email: info@rhra.ca

Web: <https://www.rhra.ca/en/retirement-home-database/>

Address:

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Open to all.

How to apply: No application required to view the list. Contact each retirement home for details about applying as a resident.

An online retirement home finder tool maintained by the Retirement Homes Regulatory Authority

Aging in Place

Supports for staying in your home and staying healthy.

Ontario Renovates Programs

Phone:

Work: [905-546-2424](tel:905-546-2424) x2758

Fax Number: [905-546-3271](tel:905-546-3271)

Contact:

Email: affordablehousing@hamilton.ca

Web: <https://www.hamilton.ca/people-programs/housing-s...>

Address: 350 King St E, Hamilton, ON L8N 3Y3, Canada

Hours:

Cost: None

Who can access this service: Homeowners may apply if the value of their house is below a certain value and if their household income is at or below certain levels, that are based on the number of people in the household. Eligibility is limited to properties in need of major repair in one or more of the following categories: Structural, Electrical, Plumbing, Heating and Fire Safety.

How to apply: Contact for information about the application process.

Homeowner Ontario Renovates offers financial assistance to low-income households who own and occupy substandard housing to enable them to repair their dwellings to a minimum level of health and safety. **Person with Disabilities Ontario Renovates** offers financial assistance to low income households occupied by persons with disabilities who require special modifications to improve accessibility to their residence.

Falls Prevention Safety at Home, St. Joseph's Home Care

Phone:

Work: [905-522-6887](tel:905-522-6887) x2237

Toll-Free Number: [1-800-463-6612](tel:1-800-463-6612)

Contact: Shamiso Matinyarare, Safety at Home Coordinator

Email: smatinyarare@stjhc.ca

Web: <https://www.stjosephshomecare.ca/client-services/...>

Address:

Hours:

Cost: None

Who can access this service: Open to all age 55 and older.

How to apply: Referral from health care providers, caregivers, or family members, or self-referral. Contact for details.

Provides home assessments and recommendations at no cost to help seniors remain safe and independent in their homes, and falls prevention education program to both seniors and caregivers. Safety at Home services include:

- free home assessments
- referrals for installation of assistive devices, minor home repairs, and modifications
- subsidies for assistive devices (such as grab bars) and coordination of installation for those who qualify
- fall prevention education
- community and professional presentations

Hearing Loss Services, Connect Hearing

Phone:

Toll-Free Number: [1-888-501-2661](tel:1-888-501-2661)

Contact:

Email: info@connecthearing.ca

Web: <https://www.connecthearing.ca/>

Address: 360 Main St E, Hamilton, ON L8N 1J5, Canada

Hours: See location for hours.

Cost: None

Who can access this service: Open to all.

How to apply: Call or visit website to book an appointment.

Provides education on hearing loss, tinnitus, and hearing aid technology to individuals who are deaf or hard of hearing, as well as free hearing tests for clients aged 50+. Also offers sales of hearing aids, batteries, and hearing protection.

HearingLife Services

Phone:

Toll-Free Number: [1-888-514-9515](tel:1-888-514-9515)

Contact:

Email: info@hearinglife.ca

Web: <https://www.hearinglife.ca/>

Address:

Hours: Hours vary by location, contact for details.

Cost: None Most fees covered by OHIP

Who can access this service: Open to all; free hearing tests are available for adults ages 19 or older.

How to apply: Book an appointment by phone or online.

Providing hearing healthcare services, including free hearing tests, hearing aid fittings, a selection of digital hearing aids and assistive listening devices, and counselling and assistance. Also provides information on hearing and hearing loss.

Assistive Technology, Silver Cross

Phone:

Toll-Free Number: [1-844-352-7677](tel:1-844-352-7677)

Contact:

Email: info@silvercross.com

Web: <https://silvercross.com/>

Address:

Hours:

Cost: Service fees vary by service, contact for details

Who can access this service: Open to all.

How to apply: Contact for information.

Sells mobility equipment and accessibility lifts, and provides up-to-date information and referrals to local installers of accessibility equipment to help with living barrier-free and aging in place. Also provides information on funding for mobility aids and/or home modifications.

Assistive Devices Sales, Special Needs Computers

Phone:

Work: [905-641-4922](tel:905-641-4922)

Toll-Free Number: [1-877-724-4922](tel:1-877-724-4922)

Contact:

Email: sales@specialneedscomputers.ca

Web: <https://specialneedscomputers.ca/>

Address: 300 Welland Ave, St. Catharines, ON L2M 5V5, Canada

Hours:

Cost: Service Fee assistance available; free initial consultation

Who can access this service: Open to all.

How to apply: Contact for information.

Vendor of assistive devices, including daily living aids, cell phones suitable for older adults, and alarm and appointment reminder devices. Also provides consultation, training, and after sales support.

March of Dimes Home and Vehicle Modification Program

Phone:

Toll-Free Number: [1-877-369-4867](tel:1-877-369-4867)

Fax Number: [519-432-4923](tel:519-432-4923)

Contact:

Email: hvmp@marchofdimes.ca

Web: <https://www.marchofdimes.ca/en-ca/programs/am/hvmp>

Address:

Hours: Contact for information.

Cost: Program Costs not covered by the program depends on the client's financial situation

Who can access this service: To be eligible, applicants must:

- be a permanent Ontario resident
- have a permanent ongoing or recurring disability that impedes mobility and results in substantial restriction in activities of daily living
- qualify financially

How to apply: Complete the Modification Proposal Form and the Verification of Disability Form and submit via mail, email, or fax.

Provides funding to eligible applicants for basic home and/or vehicle modifications which enables children and adults with mobility restrictions to continue living in their homes, avoid job loss, and participate fully in their communities.

Health Promotion Education for Seniors

Phone:

Work: [905-522-3233](tel:905-522-3233)

Contact:

Email:

Web: <https://hucchc.com/health-wellness/>

Address:

Hours:

Cost: None

Who can access this service: Open to all older adults.

How to apply: Contact to register.

Program educating older adults on chronic disease and learning self-management skills to maintain good health. Special focus on lifestyle modification, including weight and blood pressure control.

Idlewyld Manor Long-Term Care

Phone:

Work: [905-574-2000](tel:905-574-2000)

Fax Number: [905-574-0482](tel:905-574-0482)

Contact:

Email: office@idlewyldmanor.com

Web: <https://www.idlewyldmanor.com/>

Address: 449 Sanatorium Rd, Hamilton, ON L9C 2A7, Canada

Hours: Mon-Sun 24 hours

Cost: Service Rates set by the Ontario Ministry of Health and Long-Term Care, subsidies for standard (basic) rate may be available for eligible applicants

Who can access this service: Must meet Hamilton Niagara Haldimand Brant Home and Community Care Support Services criteria. Call 905-523-8600 for details.

How to apply: Apply through Hamilton Niagara Haldimand Brant Home and Community Care Support Services by calling 905-523-8600.

Accredited long-term care home offering nursing and personal care on a 24-hour basis. Other services and amenities include: furnishings and bed linens, laundry and housekeeping, personal hygiene supplies, medical/clinical supplies and devices, meals and medication administration, pastoral services, and social and recreational programs.

Physiotherapy and Rehabilitation, Physio In Motion

Phone:

Toll-Free Number: [1-866-374-9746](tel:1-866-374-9746)

Contact: Maureen Linehan, Manager of Rehabilitation Services

Email: info@physioinmotion.ca

Web: <https://physioinmotion.ca/>

Address:

Hours: By appointment.

Cost: Service fees vary, coverage is available through VAC, WSIB, and employee health plans, OHIP may cover services in specific situations, contact for details

Who can access this service: Open to all.

How to apply: Contact to book an appointment.

A full service, mobile physiotherapy clinic that provides clinical physiotherapy in the client's home or office. Services offered include:

- hospital visit physiotherapy
- virtual rehabilitation
- acupuncture
- registered massage therapy
- car accident rehabilitation
- neurological rehabilitation
- vestibular rehabilitation
- pool therapy
- stroke rehabilitation
- home exercise programs

Foot Care Medical Services, Hamilton Family Foot Care Clinic

Phone:

Work: [905-575-9700](tel:905-575-9700)

Contact:

Email: info@justfeet.net

Web: <https://www.hamiltonfootcareclinic.com/>

Address: 595 Upper Wellington St, Hamilton, ON L9A 3P8, Canada

Hours:

Cost: Service fees vary, contact for details; services are not covered by OHIP

Who can access this service: Open to all.

How to apply: Contact to book an appointment.

Clinic specializing in diabetic and arthritic foot care, sports medicine, and children's conditions. Offers non-surgical treatment options including foot care, custom foot orthotics, cold laser, and shockwave therapy. House calls available for seniors and individuals with mobility issues.

Foot Care Clinic

Phone:

Work: [905-692-3464](tel:905-692-3464)

Contact: Carole Taylor, Program Coordinator

Email: carole@glanbrookcommunityservices.ca

Web: <https://glanbrookcommunityservices.ca/services/fo...>

Address:

Hours: Third Tuesday of each month. By appointment only.

Cost: Service \$35, cash only

Who can access this service: Open to adults who are unable to otherwise access footcare due to physical, mental, or financial limitations. Some restrictions apply.

How to apply: Contact to book an appointment.

A monthly clinic where certified workers provide foot care services, such as assessing foot health, and cutting and filing nails.

Elizz Foot Care Services

Phone:

Toll-Free Number: [17866756570065](tel:17866756570065)

Contact:

Email:

Web: <https://www.elizz.com/home-care-services/mobile-f...>

Address: 1575 Upper Ottawa St, Hamilton, ON L8W 3E2, Canada

Hours: Contact for information.

Cost: Service Fees vary, contact for details. Private insurance is accepted.

Who can access this service: Open to all.

How to apply: Contact for information or complete the online application form.

Offers a mobile foot care service that provides a variety of foot care services for older adults in their home or at a convenient community location. Services include:

- preventative care, including toenail trimming
- callus and corn removal
- diabetic footcare
- retinal scan for diabetes
- foot and ankle rehabilitation
- balance and mobility concerns

Centre de Santé Communautaire Support Services for Seniors and Vulnerable Persons

Phone:

Work: [905-528-0163](tel:905-528-0163)

Contact:

Email: cschn@cschn.ca

Web: <https://www.cschn.ca/pour-les-55-ans-et-plus/>

Address: 1320 Barton St E, Hamilton, ON L8H 2W1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Services for French-speaking persons aged 55 and over, or over 18 and considered vulnerable.

How to apply: All individual services are by appointment only. Contact for information.

Providing support services for older adults and vulnerable persons, including:

- Home care services for eligible clients
- Case management
- Community social worker services
- Nursing services
- Occupational therapy services
- Oral hygiene services
- Foot care services
- Falls prevention
- Exercise programs and workshops

Senior Mental Health Behavioural Inpatient Program

Phone:

Work: [905-522-1155](tel:905-522-1155) x36208

Fax Number: [905-381-5617](tel:905-381-5617)

Contact:

Email:

Web: <https://www.stjoes.ca/health-services/mental-heal...>

Address: 100 West 5th Street, Hamilton, ON L8P 3R2, Canada

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Seniors age 65 or younger who have an age-related cognitive decline.

How to apply: Fax referral form (found online) and supporting documents to the attention of the Program Social Worker at 905-381-5657.

Specialized service and treatment for individuals who have behaviours related to a diagnosis of dementia. Program provides service to Local Health Integrated Network (LHIN) 4 (the regions of Niagara, Brant, and Halton). Program goal is to return clients to an appropriate care setting within their home community after assessment and development of a treatment plan.

Victorian Order of Nurses Caregiver Supports

Phone:

Work: [905-523-1055](tel:905-523-1055) x6261

Contact:

Email:

Web: <https://von.ca/en/von-care/caregiver-supports>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Program open to adults, seniors, and family caregivers.

How to apply: Contact to register.

Skilled and compassionate VON professionals provide information, education, and emotional support to family caregivers. Caregiver Support groups are available virtually and in-person. Educational classes teach skills for managing stressful caregiving situations, developing self-care, regaining control, and linking with community resources. Services are offered either by telephone or an in-home visit, or as a three-part education series scheduled at different times and locations throughout the area.

Veteran Affairs Canada Veteran Services

Phone:

Toll-Free Number: [1-866-522-2122](tel:1-866-522-2122)

TTY Number: [1-833-921-0071](tel:1-833-921-0071)

Contact:

Email: information@veterans.gc.ca

Web: <https://www.veterans.gc.ca>

Address: 120 King St W, Hamilton, ON L8P 4V2, Canada

Hours: By appointment only.

Cost: None

Who can access this service: Veterans and their dependents and families.

How to apply: Contact for information.

Offers a wide variety of services for Canadian Veterans and their families. This includes:

- support and services related to physical and mental health and wellness
- support for income, emergency funding
- post-service training and education and employment assistance
- help at home, assistance with at-risk housing situations
- death and bereavement
- benefits and services for family, including survivors and caregivers
- history, memorials, medals, and decorations of those who served

Seniors at Risk in Hamilton Collaborative

Phone:

Work: [289-919-3450](tel:289-919-3450)

Fax Number: [289-271-6990](tel:289-271-6990)

Contact:

Email: sarih@gsch.ca

Web: <https://goodshepherdcentres.ca/services/seniors-a...>

Address: 400 King St W, Hamilton, ON L8N 3R1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Seniors (ages 55 and older) impacted by issues such as elder abuse, exploitation, mental and physical health challenges, housing, food insecurity, social isolation or dementia.

How to apply: Referrals and service requests can be made through [CareDove](#).

A centralized referral and intake process to facilitate timely interventions and supports for seniors impacted by issues such as elder abuse, exploitation, mental and physical health challenges, housing, food insecurity, social isolation, or dementia. Services offered include:

- Case Management for Seniors at Risk
- Dementia and Caregiver Support
- Homelessness Prevention and Intervention
- Volunteer Telephone Support
- Virtual Senior Group
- Seniors Wellness Group

Canadian Hearing Services Support Groups and Counselling

Phone:

Toll-Free Number: [1-866-518-0000](tel:1-866-518-0000)

TTY Number: [1-877-215-9530](tel:1-877-215-9530)

Contact:

Email: info@chs.ca

Web: <https://www.chs.ca/counselling-services>

Address: 50 Dundurn St S, Hamilton, ON L8P 4W3, Canada

Hours: Hours vary by program, contact for details.

Cost: None

Who can access this service: Open to all individuals who are Deaf or hard of hearing and their families. Some programs have specific eligibility requirements for individuals age 55 and older or newcomers to Canada.

How to apply: Contact for information.

Provides professional counselling and support groups for Deaf and hard of hearing people living with mental health issues, addiction, relationship problems, stress, abuse, and other challenges. General counselling services are available as well as services targeted for individuals age 55 and older or for newcomers to Canada.

NeedaDoc.ca

Phone:

Contact:

Email:

Web: <https://needadoc.ca/>

Address:

Hours:

Cost: None

Who can access this service: Open to all residents of Hamilton.

How to apply: Various services may require referrals, no registration or referral required to access the website

An online service of Hamilton Health Sciences, St. Joseph's Healthcare, and McMaster University designed to aid individuals and families in navigating the health-related services in the city of Hamilton. Website includes information on:

- emergency department wait times
- local urgent care centres
- finding a family doctor
- long-term care homefinder
- resources for common ailments and mental health care

Health811

Phone:

Toll-Free Number: [811](tel:811)

TTY Number: [1-866-797-0007](tel:1-866-797-0007)

Contact:

Email:

Web: <https://health811.ontario.ca/static/guest/home>

Address:

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Open to all residents of Ontario.

How to apply: Phone 811, or visit website for live chat.

A free, confidential service which provides health advice and general health information from a registered nurse, as well as assistance finding health care providers, symptom assessment tool, and medical library. **In emergency situations a person should always call 911.** Also offers 24/7 breastfeeding support line. Breastfeeding experts available 24/7 to answer questions, provide breastfeeding plans, and provide referrals to in-person breastfeeding services in Hamilton.

Protections for Vulnerable Older Adults

Supports and legal services help for when discrimination, abuse or fraud happens.

Hamilton Police Service, Seniors Safety Program

Phone:

: [905-546-4925](tel:905-546-4925)

Contact:

Email: info@hamiltonpolice.on.ca

Web: <https://hamiltonpolice.on.ca/prevention/seniors-s...>

Address: 155 King William St, Hamilton, ON L8R 1A7, Canada

Hours:

Cost: None

Who can access this service: Seniors or Vulnerable Adults.

How to apply: Contact for information. If the Senior Support Officer is called they will respond within two business days. If 911 is called, there will be an immediate response by the Hamilton Police Service.

Address issues, concerns, and challenges affecting seniors and disabled adults with respect to the law. This position is a community-based and community-driven initiative. Information and support is available to seniors, their families or service providers. Programs and presentations are researched, developed and presented on a variety of topics (such as quality of life issues, frauds and scams, personal/home safety, etc.). Reports of abuse (physical, financial, psychological, or neglect) are forwarded to the officers for assessment and further investigation if required. Cases identified as criminal offences are followed up. Major cases may be referred to the Crimes Against Seniors Unit for further investigation.

Elder Abuse Prevention Training and Webinars

Phone:

Toll-Free Number: [1-833-916-6728](tel:1-833-916-6728)

Contact:

Email: admin@eapon.ca

Web: <https://eapon.ca/training-tools/>

Address:

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Open to all.

How to apply: No application required.

Offers a variety of recorded training videos and educational resources to help prevent elder abuse in Ontario. Materials cover the following forms of abuse:

- financial abuse
- emotional abuse
- physical abuse
- sexual abuse
- neglect

Holocaust Survivor Assistance, Hamilton Jewish Family Services

Phone:

Work: [905-627-9922](tel:905-627-9922) x26

Contact:

Email: janea@hamiltonjfs.ca

Web: <https://hamiltonjfs.ca/holocaust-survivors/>

Address: 30 King St E, Dundas, ON L9H 1B8, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all Holocaust survivors.

How to apply: Call or email for more information, or visit the [Claims Conference website](#) to apply for compensation.

Helps survivors of the holocaust with home care (such as personal support workers, light housecleaning, etc.) and emergency financial aid (including emergency rent, food, medical costs, etc.) to help keep them independent and in their homes as long as possible. Works in collaboration with The Conference on Jewish Material Claims Against Germany.

Canadian Human Rights Commission Complaints Services

Phone:

Work: [613-995-1151](tel:613-995-1151)

Toll-Free Number: [1-888-214-1090](tel:1-888-214-1090)

TTY Number: [1-888-643-3304](tel:1-888-643-3304)

Contact:

Email: info.com@chrc-ccdp.gc.ca

Web: <https://www.chrc-ccdp.gc.ca/en/complaints/make-a-...>

Address:

Hours:

Cost: None

Who can access this service: Persons legally present in Canada or Canadian citizens and landed immigrants outside Canada. To file a complaint, a person must have been discriminated against by a federally regulated organization such as a federal government department, agency or crown corporation, chartered bank, national airline, inter-provincial transportation or shipping line,

telecommunications company, certain mining industries, railway and others.

How to apply: Call or visit website.

Provides information, education, and investigations into complaints filed under the Canadian Human Rights Act. Includes:

- information on filing a human rights complaint
- dispute resolution services for discrimination under the Canadian Human Rights Act
- information about human rights in Canada, discrimination, harassment, duty to accommodate, and human rights events

Mediation Services

Phone:

Work: [905-849-0417](tel:905-849-0417)

Toll-Free Number: [1-844-265-2627](tel:1-844-265-2627)

Contact:

Email: centre@mediation.on.ca

Web: <https://mediation.on.ca/services/>

Address: 20 Hughson Street South, Hamilton, Ontario L8L 8A4

Hours: By appointment.

Cost: Service Sliding scale based on income.

Who can access this service: Open to all

How to apply: Complete forms available via website.

The Mediation Centre offers the following mediation services:

- comprehensive family mediation around separation, parenting plans, child and spousal support, and division of property
- court connected mediation services
- custody and access assessment
- child protection mediation
- parenting coordination
- workplace mediation
- elder mediation

Senior's Safety Line

Phone:

Crisis Line Number: [1-866-299-1011](tel:1-866-299-1011)

TTY Number: [1-866-299-0008](tel:1-866-299-0008)

Contact:

Email:

Web: <https://www.awhl.org/seniors>

Address:

Hours: Mon-Sun 24 hours , Online chat available Mon-Fri 11am-8pm

Cost: None

Who can access this service: Open to seniors and their families as well as community agencies involved with Elder Abuse programs.

How to apply: No referral required.

24-hour crisis and support line for seniors in Ontario who have experienced any type of abuse or neglect. Callers receive emotional support, safety planning, information and referrals in over 200 languages. The Seniors Safety Line can address the diverse needs of those with disabilities, immigrants, persons of colour, LGBTQ individuals, and two-spirit persons. Also offers information to relatives, friends, caregivers, and other service professionals who may have questions or concerns about an elderly person in their life.

Older Adult Mental Health & Social Isolation

Supports for during a crisis, improving mental health or during social isolation.

Welcome Inn Community Centre Community Visitation Program

Phone:

Work: [905-525-5824](tel:905-525-5824)

Contact:

Email: info@welcomeinn.ca

Web: <https://welcomeinn.ca/seniors-programs/>

Address: 40 Wood St E, Hamilton, ON L8L 3Y3, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Seniors living in the central and north end of Hamilton.

How to apply: Contact for information.

Friendly visits and/or telephone reassurance for persons who are living in their own home/apartment or recovering from hospital stays. Time is spent listening, playing games, making crafts, going on outings, telling stories, and enjoying one another's company. Individual interviews with both the senior and the volunteer are conducted before a match is made.

Volunteer Visiting, Kemp Care Network

Phone:

Work: [905-387-2448](tel:905-387-2448)

Contact:

Email: admin@kempcarenetwork.org

Web: <https://kempcarenetwork.org/program/volunteer-vis...>

Address: 277 Stone Church Rd E, Hamilton, ON L9B 1B1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to anyone living with a life-threatening illness in Greater Hamilton. Programs available specifically for children and for adults.

How to apply: Contact for more information.

Specially trained volunteers offer companionship, respite for caregivers, connection to palliative resources, and/or outings for adults and children. Support is provided through one-on-one visits with residents.

Dundas Community Services Friendly Calling

Phone:

Work: [905-627-5461](tel:905-627-5461)

Contact:

Email: dcs@dundascommunityservices.com

Web: <https://dundascommunityservices.on.ca/friendly-ca...>

Address: 2 King St W, Hamilton, ON L9H 6Z1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Older adults and adults with disabilities.

How to apply: To register for the Friendly Calling program please call or complete the contact form on the website. Information about volunteering as a friendly caller can be found on the volunteering webpage.

Friendly callers offer companionship and quality conversations through weekly calls. Clients will also have access to other helpful resources and information within the community. Calls usually last 15-30 minutes. Trained volunteers are matched with a client by similar interests and background. Please note that this service does not include in-person friendly visits.

Friendly Calling, Chatting to Wellness

Phone:

Work: [437-702-2025](tel:437-702-2025)

Contact:

Email: general@chattingtowellness.ca

Web: <https://www.chattingtowellness.ca/>

Address:

Hours:

Cost: None

Who can access this service: Open to all seniors in Canada.

How to apply: Register by phone or online. A confirmation email will contain the date and time of the phone call, and a Chatter will call at the scheduled time.

Provides youth companionship to seniors over the phone to reduce loneliness and improve health.

Life Long Care Program

Phone:

Work: [905-548-9593](tel:905-548-9593)

Contact:

Email:

Web: <https://www.hric.ca/health-and-wellness-program-d...>

Address: 34 Ottawa St N, Hamilton, ON L8H 3Y7, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all urban Indigenous men, women, and their families.

How to apply: Contact to register.

Provides community support services to urban Indigenous clients, regardless of age, who are disabled, chronically ill, frail, or elderly. Services include:

- friendly visiting
- security checks/reassurance service
- congregate dining
- transportation
- Aboriginal support

Dundas Community Services Friendly Visiting

Phone:

Work: [905-627-5461](tel:905-627-5461)

Contact:

Email: dcs@dundascommunityservices.com

Web: <https://dundascommunityservices.on.ca/friendly-vi...>

Address: 2 King St W, Hamilton, ON L9H 6Z1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Older adults and adults with disabilities.

How to apply: Call to register or register by completing the online contact form. Information about volunteering as a friendly visitor can be found on the volunteering webpage.

Provides companionship and support to help seniors or persons with disabilities remain independent in their homes. This program aims to enrich the social interaction of individuals by connecting them to the community and other helpful resources. Visits last around one hour and usually take place in the client's home (including retirement residences) once per week. Each friendly visitor volunteer is carefully matched with a client by similar interests and background. All volunteers are required to provide a valid Vulnerable Sector Screening Check, take part in the interview process, pass the reference check, and participate in a training session.

At Your Senior Service

Phone:

Work: [289-981-2187](tel:289-981-2187)

Contact:

Email: lesley@yourseniorservice.com

Web: <https://atyourseniorservice.com/>

Address: 53 Golden Iris Cres, Waterdown, ON L0R 2H3, Canada

Hours: Hours vary * Contact for details

Cost: Service Fees vary according to service and level of care provided. Contact for details.

Who can access this service: Services designed to support seniors and their caregivers

How to apply: Contact to register

Provides support services by qualified professionals that improve the quality of life for seniors and enables seniors to maintain their independence while living in their home. Hourly, weekend, short term, long term, and respite care available. Staff are properly screened, fully licensed and insured.

Services include: Personal care

- Exercise and range of motion
- Transferring
- Feeding

Companion care

- Fall prevention
- Medication reminders
- Meal preparation
- Light housekeeping
- Shopping and errands
- Laundry

Specialty care

- Alzheimer's
- Dementia
- Parkinson's Disease
- Multiple Sclerosis
- Hip Replacement
- Stroke

Centre de Santé Communautaire Support Services for Seniors and Vulnerable Persons

Phone:

Work: [905-528-0163](tel:905-528-0163)

Contact:

Email: cschn@cschn.ca

Web: <https://www.cschn.ca/pour-les-55-ans-et-plus/>

Address: 1320 Barton St E, Hamilton, ON L8H 2W1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Services for French-speaking persons aged 55 and over, or over 18 and considered vulnerable.

How to apply: All individual services are by appointment only. Contact for information.

Providing support services for older adults and vulnerable persons, including:

- Home care services for eligible clients
- Case management
- Community social worker services
- Nursing services
- Occupational therapy services
- Oral hygiene services
- Foot care services
- Falls prevention
- Exercise programs and workshops

Elizz Help at Home Services

Phone:

Toll-Free Number: [18665650065](tel:18665650065)

Contact:

Email:

Web: <https://www.elizz.com/home-care-services/help-at-...>

Address: 1575 Upper Ottawa St, Hamilton, ON L8W 3E2, Canada

Hours: Contact for information.

Cost: Service Fees vary, contact for details. Private insurance is accepted.

Who can access this service: Open to all.

How to apply: Contact for information or complete the online application form.

Offers a variety of home supports to help older adults live safely and independently in their own homes. Services include:

- social interaction and companionship
- meal planning and preparation
- groceries and other errands
- light housekeeping
- accompaniment to appointments
- safety supervision

Senior Mental Health Behavioural Inpatient Program

Phone:

Work: [905-522-1155](tel:9055221155) x36208

Fax Number: [905-381-5617](tel:905-381-5617)

Contact:

Email:

Web: <https://www.stjoes.ca/health-services/mental-heal...>

Address: 100 West 5th Street, Hamilton, ON L8P 3R2, Canada

Hours: Mon-Sun 24 hours

Cost: None

Who can access this service: Seniors age 65 or younger who have an age-related cognitive decline.

How to apply: Fax referral form (found online) and supporting documents to the attention of the Program Social Worker at 905-381-5657.

Specialized service and treatment for individuals who have behaviours related to a diagnosis of dementia. Program provides service to Local Health Integrated Network (LHIN) 4 (the regions of Niagara, Brant, and Halton). Program goal is to return clients to an appropriate care setting within their home community after assessment and development of a treatment plan.

Connect Mental Health and Addiction Outpatient Programs

Phone:

Work: [905-522-1155](tel:905-522-1155) x36499

Fax Number: [\(905\) 389-3815](tel:905-389-3815)

Contact:

Email: connectmhap@stjoes.ca

Web: <https://www.stjoes.ca/hospital-services/mental-he...>

Address: 100 West 5th Street, Hamilton, ON L8P 3R2, Canada

Hours: Hours vary by program, contact for details

Cost: None

Who can access this service: Individuals with mental health concerns.

How to apply: Complete and submit the online application form. If the fillable form will not open, download the flattened referral form, complete it by hand and fax it to 905-389-3815

Connect is a centralized intake service for St. Joe's Mental Health and Addiction outpatient programs. Accepts and processes referrals for the following clinics:

- Anxiety Treatment and Research Clinic
- Mood Disorders Program
- Women's Health Concerns Clinic
- Schizophrenia Outpatient Clinic
- Cleghorn Early Intervention for Psychosis Clinic
- Youth Wellness Centre
- Seniors Mental Health
- Outpatient Eating Disorders
- Concurrent Disorders Program
- Community Psychiatry Clinic
- Bridge to Recovery Program

- East Region Mental Health Service

Caregiver Supports

Resources and support groups for people providing care to family members, partners and friends.

Dundas Community Services Caregiver Support Group

Phone:

Work: [905-627-5461](tel:905-627-5461)

Contact:

Email: dcs@dundascommunityservices.com

Web: <https://dundascommunityservices.on.ca/caregiver-s...>

Address: 50 Hatt St, Dundas, ON L9H 0A1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Open to all caregivers.

How to apply: Contact for information.

Offers caregivers an informal setting to share their experiences with one another in a confidential manner. Monthly meetings often include a speaker.

Alzheimer Society Support Groups

Phone:

Toll-Free Number: [1-800-565-4614](tel:1-800-565-4614)

Work: [905-529-7030](tel:905-529-7030)

Contact:

Email: help@alzda.ca

Web: <https://alzda.ca/i-am-a-caregiver-i-need-support/>

Address:

Hours: Contact for information.

Cost: None

Who can access this service: Support groups for individuals with memory loss, dementia, or Alzheimer's disease, along with their families and caregivers, as well as support groups for caregivers.

How to apply: Contact for information.

A series of group-format support programs led by an Alzheimer society counsellors that help family, caregivers, and individuals with memory loss cope with progressive cognitive deficits, dementia, or Alzheimer's disease. Groups offered include:

- adult children (in person or virtual)
- frontotemporal dementia carers
- grief and loss
- mild cognitive impairment
- men's care giving
- self care for the caregiver (virtual)
- spousal

Ontario Caregiver Organization Support Services

Phone:

Toll-Free Number: [1-833-416-2273](tel:1-833-416-2273)

Contact:

Email: info@ontariocaregiver.ca

Web: <https://ontariocaregiver.ca/>

Address:

Hours:

Cost: None

Who can access this service: Open to all caregivers in Ontario.

How to apply: Contact for information.

Offers a variety of support services for Ontario caregivers who provide physical and emotional support to a family member, partner, friend, or neighbour. Programs include:

- 24/7 helpline
- live chat
- peer support groups
- information resources

Victorian Order of Nurses Caregiver Supports

Phone:

Work: [905-523-1055](tel:905-523-1055) x6261

Contact:

Email:

Web: <https://von.ca/en/von-care/caregiver-supports>

Address: 414 Victoria Ave N, Hamilton, ON L8L 5G8, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Program open to adults, seniors, and family caregivers.

How to apply: Contact to register.

Skilled and compassionate VON professionals provide information, education, and emotional support to family caregivers. Caregiver Support groups are available virtually and in-person. Educational classes teach skills for managing stressful caregiving situations, developing self-care, regaining control, and linking with community resources. Services are offered either by telephone or an in-home visit, or as a three-part education series scheduled at different times and locations throughout the area.

Seniors at Risk in Hamilton Collaborative

Phone:

Work: [289-919-3450](tel:289-919-3450)

Fax Number: [289-271-6990](tel:289-271-6990)

Contact:

Email: sarih@gsch.ca

Web: <https://goodshepherdcentres.ca/services/seniors-a...>

Address: 400 King St W, Hamilton, ON L8N 3R1, Canada

Hours: Contact for information.

Cost: None

Who can access this service: Seniors (ages 55 and older) impacted by issues such as elder abuse, exploitation, mental and physical health challenges, housing, food insecurity, social isolation or dementia.

How to apply: Referrals and service requests can be made through [CareDove](#).

A centralized referral and intake process to facilitate timely interventions and supports for seniors impacted by issues such as elder abuse, exploitation, mental and physical health challenges, housing, food insecurity, social isolation, or dementia. Services offered include:

- Case Management for Seniors at Risk
- Dementia and Caregiver Support
- Homelessness Prevention and Intervention
- Volunteer Telephone Support
- Virtual Senior Group
- Seniors Wellness Group

